



POOL & AQUATIC FACILITY

SAFETY

ASSESSMENTS

2025/2026 Annual Report

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WE ACKNOWLEDGE, WE RECOGNISE, WE SUPPORT



Belgravia Leisure respectfully acknowledge and recognise Aboriginal and Torres Strait Islander peoples as Traditional Custodians of Country and pays respect to their cultures and Elders past, present and emerging. Belgravia Leisure also acknowledge Māori as tangata whenua (First People) and Treaty of Waitangi partners in Aotearoa New Zealand, and pays respect to their culture and Elders past, present and emerging. Belgravia Leisure proudly welcomes, supports and includes all people into the facilities, programs, services and employment it offers to communities across New Zealand and Australia.

CONTENTS

EXECUTIVE SUMMARY	4
NEW SOUTH WALES	9
AUSTRALIAN CAPITAL TERRITORY	13
VICTORIA	16
TASMANIA	19
SOUTH AUSTRALIA	21
QUEENSLAND	23
NORTHERN TERRITORY	26
POOLSAFENZ ASSESSMENTS	27
LIFEGUARD MYSTERY GUEST ASSESSMENTS - EXTERNAL	28
LIFEGUARD MYSTERY GUEST ASSESSMENTS - VICTORIA	30
LIFEGUARD MYSTERY GUEST ASSESSMENTS - INTERNAL	31



EXECUTIVE SUMMARY

Belgravia Leisure completed its 2025/26 Pool Safety Assessment (PSA), Aquatic Facility Safety Assessment (AFSA), PoolSafeNZ and Mystery Guest Assessment program across Australia and New Zealand, reflecting the organisation's continued commitment to aquatic safety, operational compliance and continual improvement. Into the organisational approach's third year, it is pleasing to see ongoing improvement across the regions highlighted by highest ever scores achieved by many venues, with special mention to our Tasmanian, Northern Territory and Queensland venues.

Across the Australian PSA/AFSA program, Belgravia achieved strong national outcomes, with several jurisdictions exceeding both Belgravia and industry benchmarks in key aquatic safety categories. High-performing areas included Aquatic Programs, First Aid, Supervision, Work Health and Safety, Plant and Chemical Areas, and Emergency Planning. These results demonstrate that core safety systems, staff capability, emergency preparedness and aquatic risk controls remain well embedded across much of the network.

A key enabler of the program was the Aquatic Safety team's targeted training and preparation approach. This strengthened understanding of assessment expectations, improved consistency in preparation, and supported venues to more effectively address findings within assessment timeframes.

Regional performance remained strong overall, with NSW, ACT, Victoria and Tasmania continuing to demonstrate mature compliance systems and strong aquatic safety cultures. NSW achieved an average 5-Star score of 96.95% and Safety Score of 94.49%, with six venues achieving 100% in the 5-Star component and the majority of remaining venues exceeding 95%. ACT again achieved 5-Star accreditation across all six venues, with an average 5-Star score of 96.55% and Safety Score of 95.66%, including a strong first assessment result for Erindale Leisure Centre following transition into Belgravia's portfolio.

Victoria delivered a significant uplift following reassessment and close-out of non-conformances, increasing to a final Safety Score of 93.45% and Compliance Score of 95.99%. 19 Victorian venues achieved Gold Safety Endorsement, including six Platinum endorsed venues, while a further fifteen achieved Silver Endorsement. Ascot Vale Leisure Centre again led the Belgravia network, achieving a Safety Score of 99.89% and 100% Compliance. Tasmania also maintained exceptional results, with both SWIRL and Splash Devonport achieving 100% 5-Star scores and their strongest results on record.

Queensland demonstrated clear progress across the 2025/26 cycle, achieving an average Compliance Score of 95.58% and Safety Score of 93.55%, with notable improvements from initial to final assessment. Strong performance was evident in Aquatic Programs, Supervision, First Aid, Work Health and Safety, and Plant and Chemical Areas. Seven Queensland venues achieved 100% Compliance Scores, with several also achieving Safety Scores above 96%, reinforcing the positive trajectory of the state portfolio.



South Australia remains a priority area for strategic uplift. The state recorded an average Compliance Score of 81.50% and Safety Score of 82.48%, below Belgravia's broader network averages, with key improvement opportunities in Qualifications and Training, Interactive Play Equipment and Diving Equipment. However, Wulanda Recreation and Convention Centre delivered an outstanding result, achieving 100% Compliance and 99.33% Safety, becoming the first South Australian site in the industry to achieve Platinum Pool Status.

The Northern Territory entered the assessment program for the first time through SWELL Palmerston, achieving a strong final Safety Score of 93.56% and Compliance Score of 94.03% following substantial improvement from initial assessment. This result provides a positive baseline for the Northern Territory portfolio and highlights the value of targeted action planning, assessment preparation and local leadership engagement.

New Zealand venues also demonstrated meaningful improvement through the PoolSafeNZ process. Seven venues completed assessments, with the average number of issues reducing from 9.29 per venue in 2024/25 to 5.43 in 2025/26. The strongest improvements were achieved by Huntly Aquatic Centre, Centennial Tuakau, Ngaruawahia Pools and Twizel Community Pool, indicating that corrective actions cycle are strengthening alignment with Belgravia's aquatic safety framework.

Mystery Guest Assessment results continued to provide practical insight into lifeguard vigilance, supervision behaviours and safety culture. External Lifeguard Mystery Guest Assessments in NSW/ACT averaged 82%, with several venues achieving results above 90%. Victorian Mystery Guest Visits averaged 89% and showed a 6% improvement between first and second visits. Internal Lifeguard Mystery Guest Assessments averaged 79.6%, but participation reduced significantly from the previous year, highlighting the need to strengthen consistency, engagement and site-to-site learning across the network.

The results also confirm recurring improvement themes for 2026/27. These include strengthening Qualifications and Training controls, improving specialist attraction management for slides, flumes, inflatables, interactive play features and diving equipment, standardising documentation and maintenance records, and increasing participation in internal Mystery Guest Assessments. These priorities will be supported through targeted training, improved data analysis, practical resources, cross-regional sharing of best practice, and stronger preparation support for first-time or lower-performing venues.

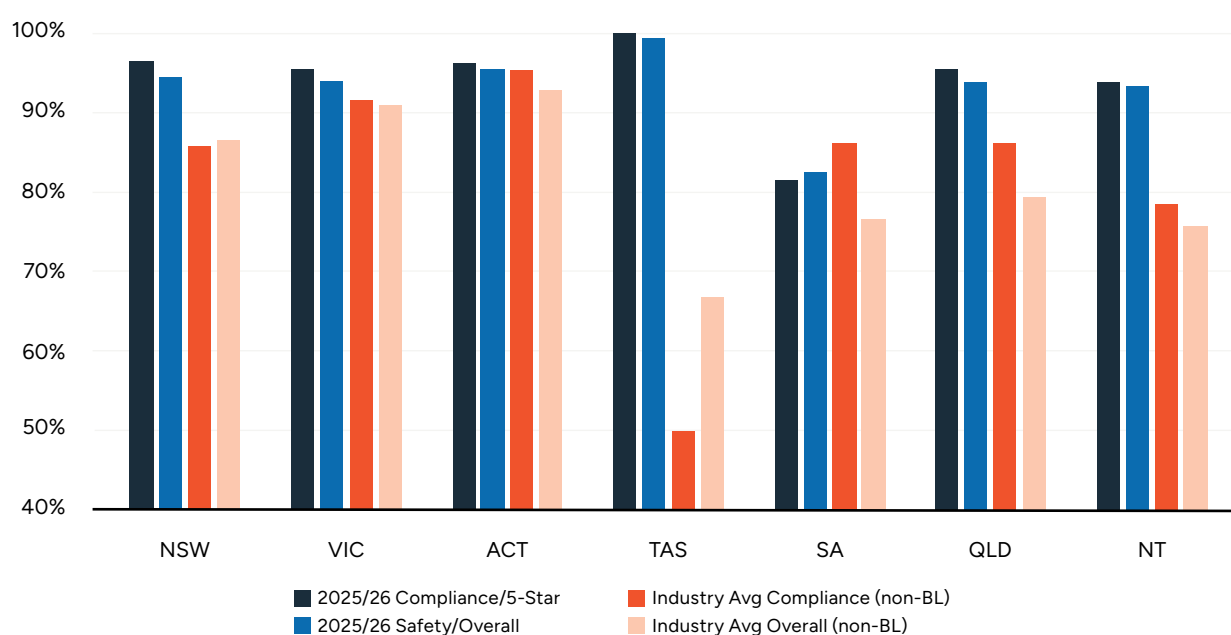
Overall, the 2025/26 program confirms that Belgravia Leisure remains strongly positioned as an industry leader in aquatic safety and risk management. The organisation continues to demonstrate high levels of compliance across most jurisdictions, rapidly improves where gaps are identified, and uses data-led insights to strengthen venue capability. The next phase will focus on lifting lower-performing areas, embedding consistent operational standards across all regions, and ensuring every venue is supported to provide safer places to swim for our communities.



Scott Vanderheyden
General Manager –
Health & Safety

2025/26 Scores	NSW	VIC	ACT	TAS	SA	QLD	NT
Compliance/5-Star	96.95%	95.99%	96.55%	100.00%	81.50%	95.58%	94.03%
YoY Increase	0.08%	-1.02%	-1.22%	1.57%	-6.52%	5.11%	94.03%
Safety/Overall	94.49%	93.45%	95.66%	99.26%	82.48%	93.55%	93.56%
YoY Increase	-0.20%	-1.56%	-2.13%	1.45%	-3.61%	4.03%	93.56%
INDUSTRY AVERAGES (NON-BELGRAVIA)							
Compliance/5-Star	85.58%	91.10%	95.50%	50.00%	86.10%	86.10%	78.20%
Safety/Overall	86.61%	90.50%	92.50%	67.00%	76.80%	79.80%	75.90%

BELGRAVIA VS INDUSTRY AVERAGES PER STATE/TERRITORY 2025/26



TOP 20 VENUES IN 2025/26

Rank	Venue	Safety Score	Compliance/ 5-Star Score	Region	AVG	2024/25 Rank
1	Ascot Vale Leisure Centre	99.89%	100.00%	VIC	99.95%	1
2	SWIRL	99.54%	100.00%	TAS	99.77%	25
3	Wulanda Recreation & Convention Centre	99.33%	100.00%	SA	99.67%	28
4	Keilor East Leisure Centre	99.21%	100.00%	VIC	99.61%	9
5	Splash Devonport	98.98%	100.00%	TAS	99.49%	22
6	Burpengary Regional Aquatic Leisure Centre	98.69%	100.00%	QLD	99.35%	15
7	Caboolture Pool & Fitness	98.58%	100.00%	QLD	99.29%	57
8	Mill Park Leisure Centre	98.55%	100.00%	VIC	99.28%	3
9	Watermarc	98.53%	100.00%	VIC	99.27%	6
10	Gungahlin Leisure Centre	98.52%	100.00%	ACT	99.26%	17
11	YAWA Aquatic Centre	98.48%	100.00%	VIC	99.24%	8
12	Bribie Island Aquatic Leisure Centre	98.47%	100.00%	QLD	99.24%	74
13	Murrumba Downs Swimming Pool	98.47%	100.00%	QLD	99.24%	2
14	Knox Leisureworks	98.46%	100.00%	VIC	99.23%	4
15	Swan Hill Leisure Centre	98.38%	100.00%	VIC	99.19%	80
16	Stromlo Leisure Centre	99.57%	98.75%	ACT	99.16%	31
17	Yarra Centre	98.46%	99.80%	VIC	99.13%	11
18	Thomastown Recreation & Aquatic Centre	98.13%	100.00%	VIC	99.07%	5
19	Pelican Park Recreation Centre	98.06%	100.00%	VIC	99.03%	13
20	Danny Frawley Centre	97.88%	100.00%	VIC	98.94%	10

BIGGEST MOVERS - YEAR ON YEAR IMPROVEMENT

Venue	2025/26 Rank	2024/25 Rank	YOY Increase in Rank
Swan Hill Leisure Centre	15	80	65
Bribie Island Aquatic Leisure Centre	12	74	62
Caboolture Pool & Fitness	7	57	50
Albany Creek Leisure Centre	30	59	29
Lawnton Aquatic Centre	22	50	28
Kurri Kurri Aquatic & Fitness Centre	39	66	27
Wulanda Recreation & Convention Centre	3	28	25
SWIRL	2	25	23
Michael Wenden Aquatic Leisure Centre	28	51	23
Redcliffe War Memorial Pool	45	65	20



NEW SOUTH WALES



The 2025/26 AFSA results demonstrate continued strong performance across the NSW portfolio, with the network maintaining high standards of safety compliance and operational performance. The average NSW 5-Star Score increased slightly from 96.86% in 2024/25 to 96.95% in 2025/26 (+0.08%), reflecting an overall improvement in critical safety and compliance requirements. Conversely, the Average Overall Score decreased marginally from 94.69% to 94.49% (-0.20%), indicating some opportunities to improve consistency across broader operational assessment criteria.

Overall, the results indicate that while critical compliance standards remain strong across the portfolio, several venues experienced changes in operational performance that warrant further analysis.

It is pleasing to see that six (6) venues within NSW achieved a 100% score in their 5-star section. Out of the 22 remaining venues, fourteen (14) achieved a 5-star rating of above 95%. This is a high accomplishment that shows a strong culture towards compliance towards best practice.

The 5-star accreditation requires a venue to score a minimum of 90% in the designated forty (40) safety question set. Overall, NSW saw a rise in the 5-star component of 0.08% with an average of 96.95% and a 0.20% decrease in the Safety Score component with an average of 94.49%.



AFSA performance across the NSW portfolio remained strong in 2025/26, with the majority of venues maintaining scores in the high 80% to high 90% range. Overall, results were largely consistent with the previous year, with several venues recording modest improvements and only minor reductions observed across each patch. The most significant year-on-year improvement was achieved by Kurri Kurri Aquatic & Fitness Centre, with further notable increases at Michael Wenden Aquatic Centre, Whitlam Leisure Centre and Wellington Aquatic Leisure Centre.

While a small number of venues recorded slight decreases whilst remaining at a high level, including:

- Dubbo Aquatic Leisure Centre
- Singleton Gym & Swim
- Tilligerry Aquatic Centre

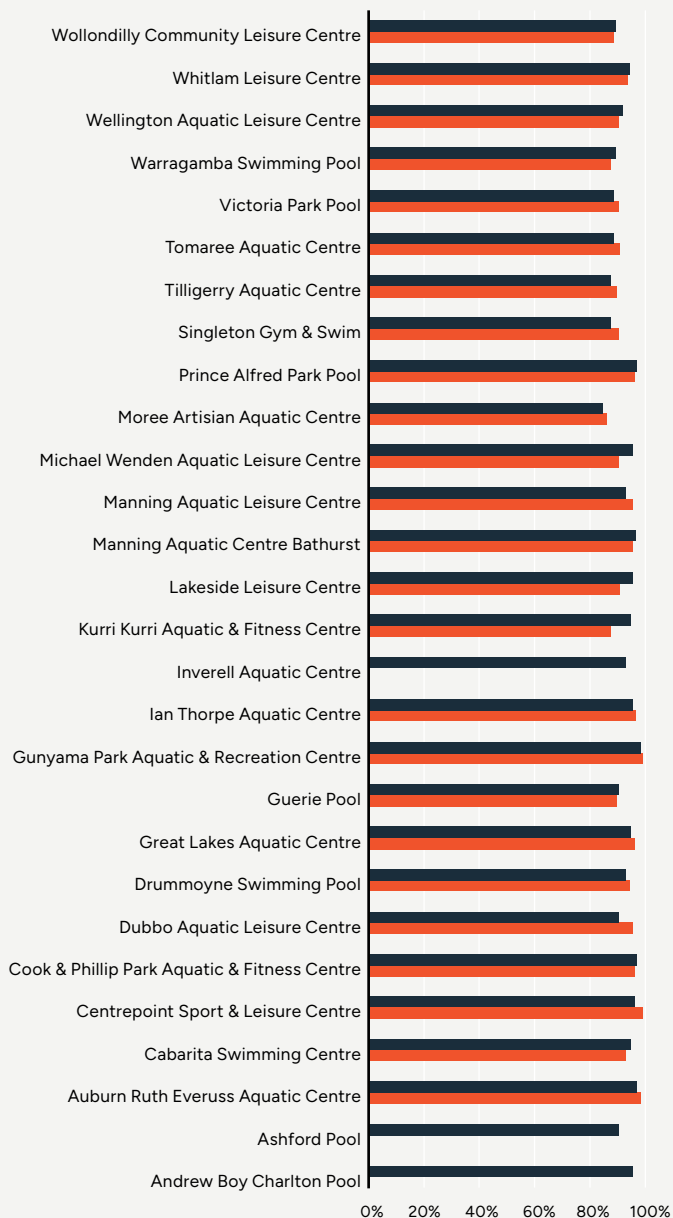
High-performing facilities continued to demonstrate consistently high AFSA performance, reflecting a mature and stable safety culture across the portfolio. These include:

- Prince Alfred Park Pool
- Cook & Phillip Park Aquatic & Fitness Centre
- Auburn Ruth Everuss Aquatic Centre
- Gunyama Park Aquatic & Recreation Centre



2025/26 VS 2024/25 AFSA SCORES NSW

■ 2025/26
■ 2024/25



During 2025, Belgravia Leisure saw the transition of Inverell Aquatic Centre and Ashford Pool. Both of these venues participated in their first 2025/26 PSA/AFSA season post transition and achieved 5-star accreditation. This is especially impressive due to Inverell Aquatic Centre being a greenfield venue in a regional town, as well as Ashford pool, also situated in a regional town running at a seasonal capacity with an older facility design.

- Ashford Pool achieved a 5 star score of 97.87% and a safety score of 90.88%
- Inverell Aquatic Centre achieved a 5 star score of 94.52% and a safety score of 94.61%

The NSW portfolio continued to perform strongly against both Belgravia and industry benchmarks during 2025/26, demonstrating a consistently high standard of safety and compliance across the state network. Key strengths were evident in Aquatic Programs, Supervision, First Aid, and Work Health and Safety, all of which achieved strong 5-Star compliance and safety score results. When compared to the Belgravia average, NSW consistently outperformed or matched the wider organisation across these critical operational areas. The strong performance in Supervision and First Aid is particularly pleasing and reflects the continued focus on aquatic risk management, staff capability, emergency preparedness, and the implementation of aquatic safety initiatives across the portfolio.

flumes 90.78%). There is a folder in the "Aquatic Safety and Supervision" page on B-Connected dedicated to inflatables and waterslides with a variety of resources such as pre-operational checks, the Australian standards, operational guidelines from the supplier Aflex and an annual inflatable inspection checklist. Venues with inflatables will be worked with to ensure all required checks and guidelines are followed to create a higher safety standard within the NSW patch.

Slides and flumes fell below the Belgravia average, although there are risk assessments and a waterslide pre-operational check available on the "Aquatic Safety and Supervision" page on B-Connected, yearly inspections required to ensure they are properly maintained can be costly and usually falls with the contract partner to organise.

The highest safety score results were achieved where NSW exceeded the industry average in every applicable category assessed in:

- Hydrotherapy Pools (100%),
- Moveable Floors (100%),
- First Aid (98.45%),
- Supervision (97.53%),
- Spa Pools (96.50%), and
- Leisure Pools (96.49%),

Notable results included:

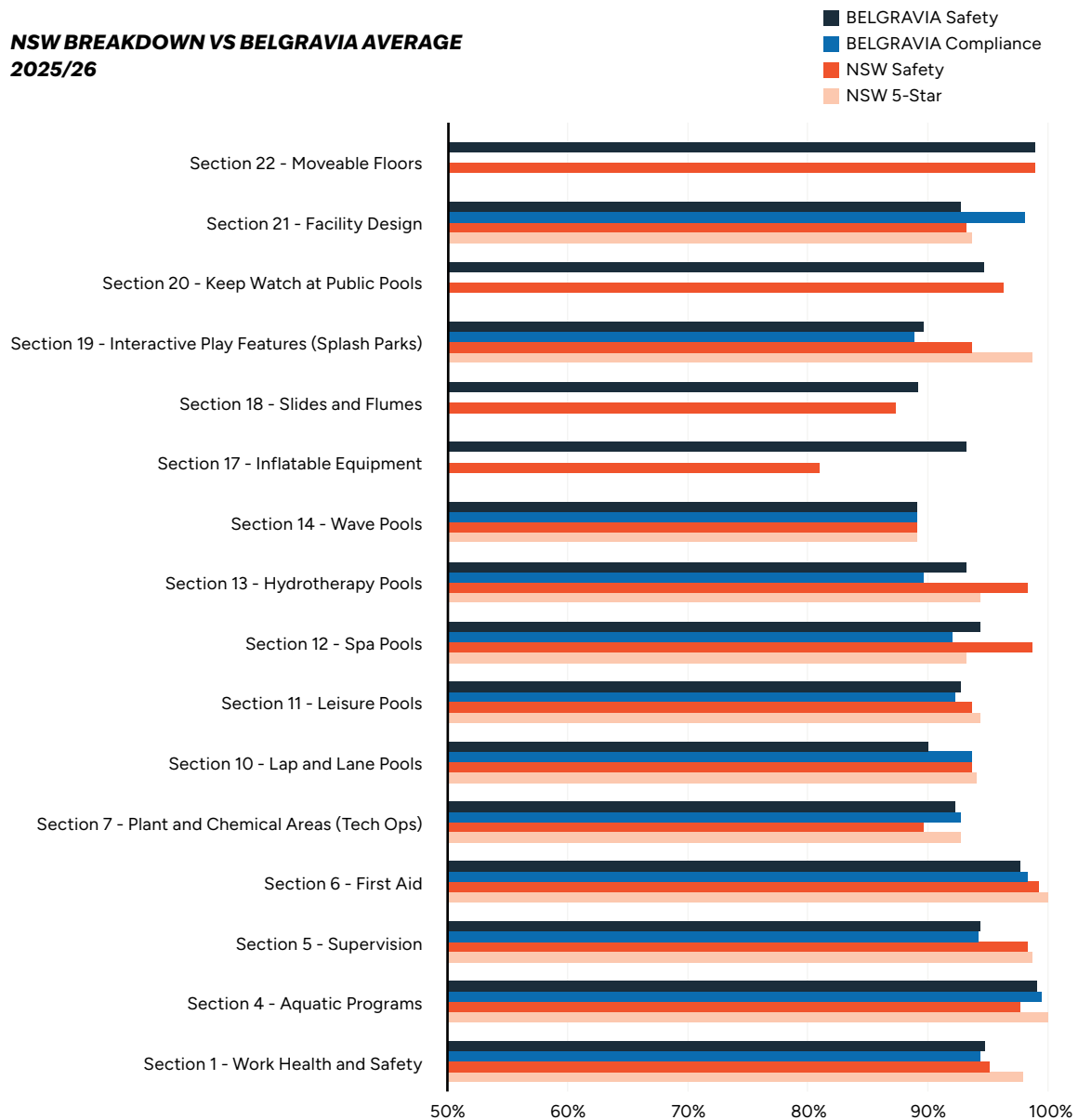
- Supervision (97.53% versus 91.50% industry average),
- First Aid (98.45% versus 97.00%),
- Aquatic Programs (94.84% versus 93.00%), and
- Lap and Lane Pools (95.48% versus 94.00%).

The lowest-performing areas were Interactive Play Features, Inflatable Equipment, and Slides and Flumes. Although these specialist attraction areas apply to only a small number of venues, they present the greatest opportunity for improvement across the NSW portfolio. Strengthening focus on GSPO requirements, targeted operational training, and review of site-specific procedures will help venues improve compliance and safety outcomes. Notwithstanding its lower ranking within NSW results, Facility Design achieved 91.62%, exceeding both the Belgravia average of 86.26% and the industry average of 91.00%.

Overall, NSW demonstrated strong performance across both 5-Star compliance and safety score assessments, exceeding Belgravia and industry benchmarks in most applicable categories. These results reflect a mature safety culture, robust operational systems, and a continued commitment to aquatic safety excellence across the portfolio.



NSW BREAKDOWN VS BELGRAVIA AVERAGE 2025/26



The 2025/26 5-Star assessment results highlight the maturity of compliance systems across the NSW portfolio, with the majority of venues maintaining strong results year-on-year. Consistently high compliance scores demonstrate that critical safety processes, governance arrangements, operational procedures, and risk management practices are well established and effectively implemented at venue level. The results reflect a strong historical safety culture across the portfolio, supported by ongoing auditing, leadership commitment, staff engagement, and a focus on continuous improvement. This sustained level of performance provides confidence that venues are not only meeting AFSA requirements but are embedding aquatic safety principles into everyday operations.

While the NSW portfolio continues to achieve strong performance across both 5-Star compliance and safety score assessments, opportunities exist to further strengthen specialist attraction operations, including Inflatable Equipment, Slides and Flumes, and Interactive Play Features.



Key priorities for 2026/27 include targeted training on GSPO requirements, operational workshops focused on specialist attractions, enhanced self-assessment processes, and increased sharing of best practice from high-performing venues. These initiatives will support continuous improvement and help maintain the portfolio's strong safety culture and compliance performance.

The highest overall scores achieved in 2025/26 were:

1. Prince Alfred Park Pool – 98.78%
2. Gunyama Park and Recreation Centre – 98.06%
3. Manning Aquatic Centre Bathurst – 97.97%
4. Cook & Phillip Park Aquatic & Fitness Centre – 97.80%
5. Auburn Ruth Everuss Aquatic Centre – 97.63%

Prince Alfred Park Pool achieved the highest overall result across the portfolio and improved by 1.35% compared with the previous season, demonstrating both strong compliance and continuous improvement.



AUSTRALIAN CAPITAL TERRITORY



In ACT, all six (6) venues participated in the Royal Life Saving NSW (RLS NSW) 5-Star Aquatic Facility Safety Assessment (AFSA) during 2025/26. All venues successfully achieved 5-Star accreditation, with Gungahlin Leisure Centre notably achieving a perfect 100% 5-Star score.

For all ACT venues combined, the results indicate that performance remained strong across both compliance and safety sections during 2025/26, with an average 5-Star score of 96.55% and an average Safety Score of 95.66%. These results demonstrate a consistently high standard of aquatic safety and operational compliance across the ACT portfolio.

While overall scores remain excellent, the portfolio recorded a small decrease compared to 2024/25, with the average 5-Star score reducing by 1.22% and the average Safety Score decreasing by 2.13%. Despite this, all venues maintained strong levels of compliance and safety performance, with every facility retaining 5-Star accreditation and continuing to achieve scores above 90%.

The most significant achievement was Erindale Leisure Centre, which joined Belgravia Leisure in August 2025. In the venue's first AFSA under Belgravia Leisure, Erindale achieved an impressive 96.43% 5-Star score and 94.96% Safety Score, reflecting the strong safety systems already established at the facility and the successful integration of Belgravia's operational and safety standards.



Stromlo Leisure Centre also recorded positive year-on-year improvements, increasing by 2.70% in 5-Star compliance and 0.72% in Safety Score. Gungahlin Leisure Centre maintained its perfect 100% 5-Star score while also recording a 0.94% increase in Safety Score.

The remaining venues recorded minor decreases compared to the previous year, with reductions ranging from 1.20% to 5.28% for 5-Star scores and 1.39% to 6.34% for Safety Scores. Despite these movements, all venues continued to achieve strong outcomes, with 5-Star scores ranging from 93.06% to 100% and Safety Scores ranging from 91.66% to 99.57%, demonstrating the overall strength and consistency of the ACT portfolio.

At an assessment category level, the ACT portfolio continued to perform strongly against both Belgravia and industry benchmarks. Particularly strong results were achieved in:

- Work Health and Safety (99.00% 5-Star, 99.50% Safety),
- First Aid (100.00% 5-Star, 99.17% Safety),
- Plant and Chemical Areas (100.00% 5-Star),
- Leisure Pools (98.00% 5-Star, 98.00% Safety) and
- Interactive Play Features (100.00% 5-Star).

These results demonstrate well-established safety systems, effective operational governance, and strong compliance with AFSA requirements across the ACT venues.

When compared with Belgravia averages, ACT exceeded compliance and safety benchmarks across nearly every applicable assessment category. ACT also outperformed industry benchmarks in key operational areas including Supervision, First Aid, Lap and Lane Pools, Leisure Pools, Inflatable Equipment, and Interactive Play Features, demonstrating a strong commitment to aquatic safety, risk management, and operational excellence.

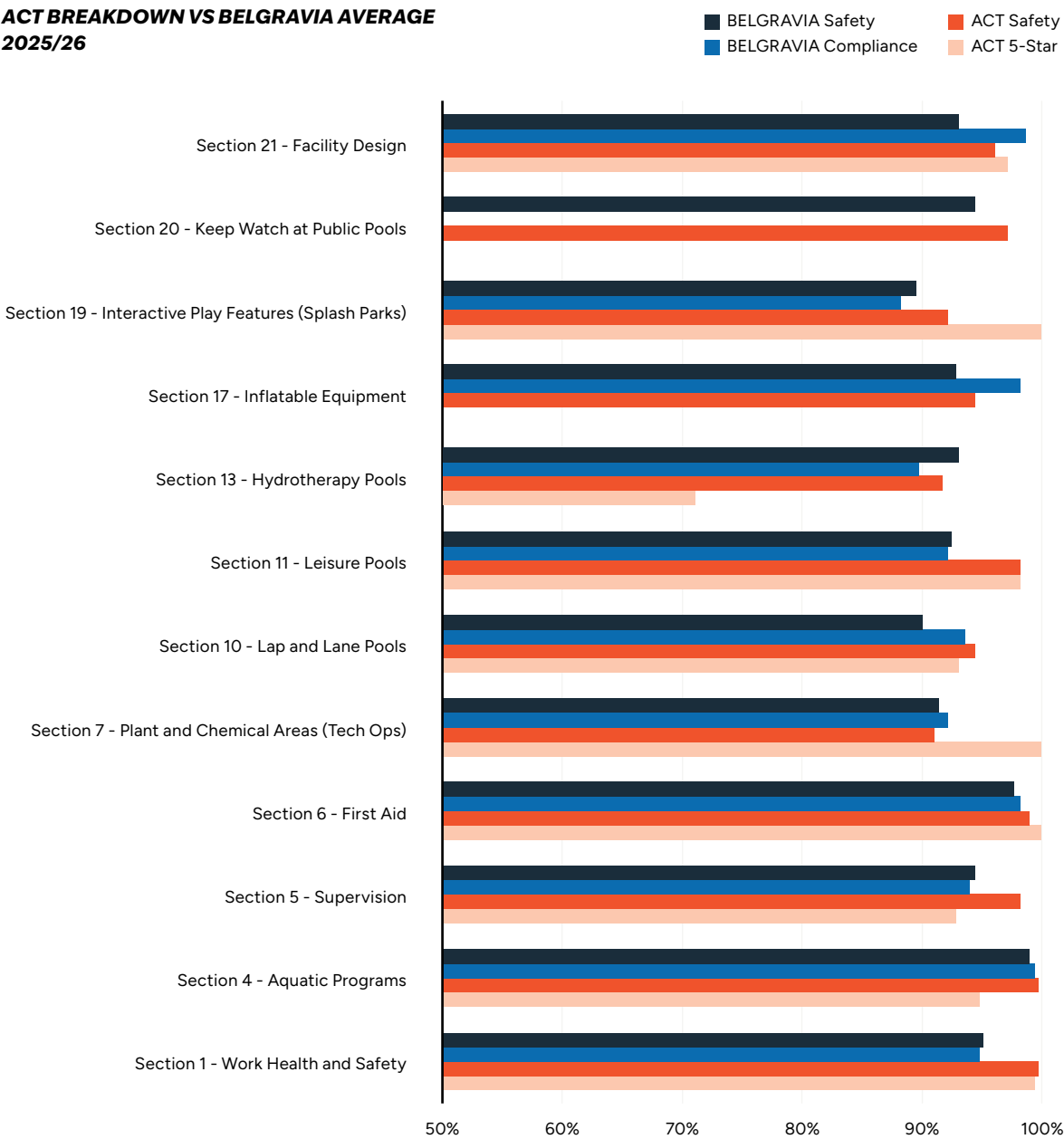
The primary opportunity for improvement was identified within Hydrotherapy Pools (71.00% 5-Star, 91.00% Safety), where compliance performance fell below both Belgravia and industry benchmarks. This is likely due to the Hydrotherapy pool having been recently commissioned and the team working through potential teething issues in maintenance and pool design as well as training systems.

While overall safety performance remained strong, a targeted review of GSPO requirements, operational procedures, signage, supervision arrangements, and staff training specific to hydrotherapy environments would assist in strengthening compliance outcomes within this area.

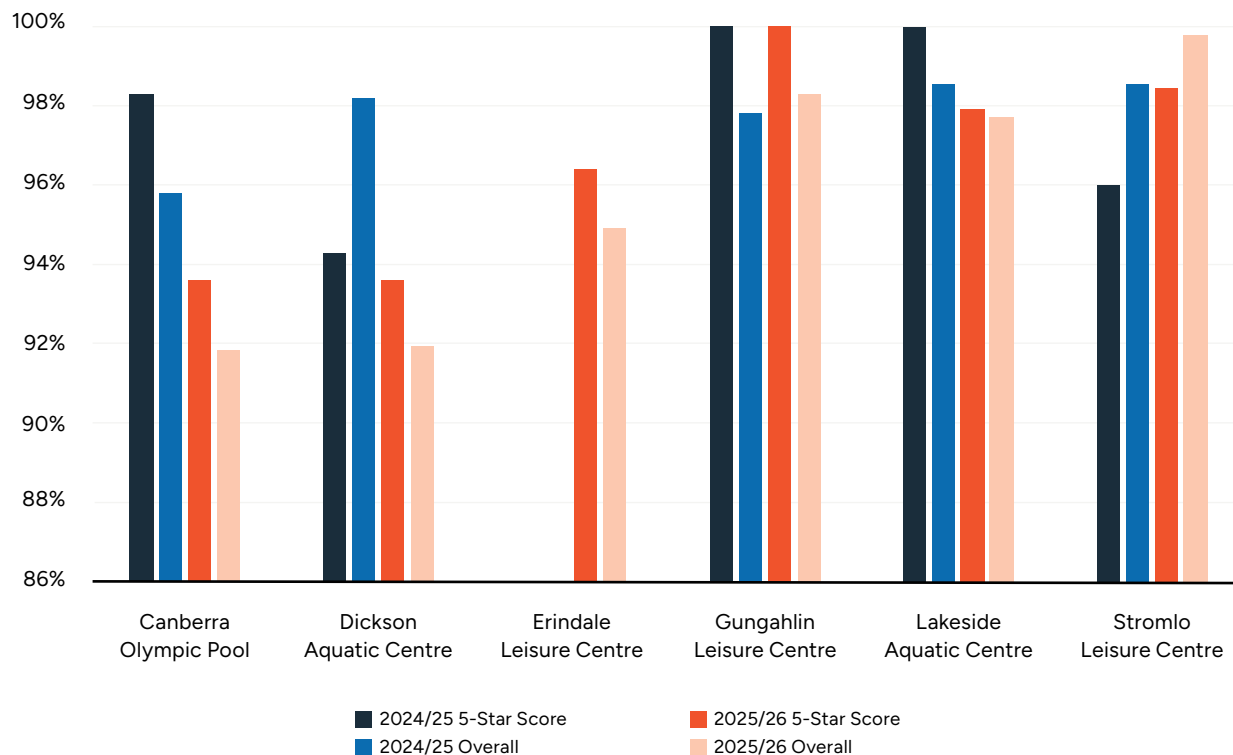
Overall, the ACT portfolio achieved exceptional AFSA results during 2025/26. While some venues recorded minor reductions in score compared to the previous year, the consistently high results achieved across all facilities indicate that robust systems, effective operational controls, and a longstanding commitment to aquatic safety remain well embedded. The results reflect a mature safety culture across the ACT portfolio and provide a strong foundation for continued improvement in 2026/27.



**ACT BREAKDOWN VS BELGRAVIA AVERAGE
2025/26**



ACT AFSA SCORES 2024/25 VS 2025/26



VICTORIA

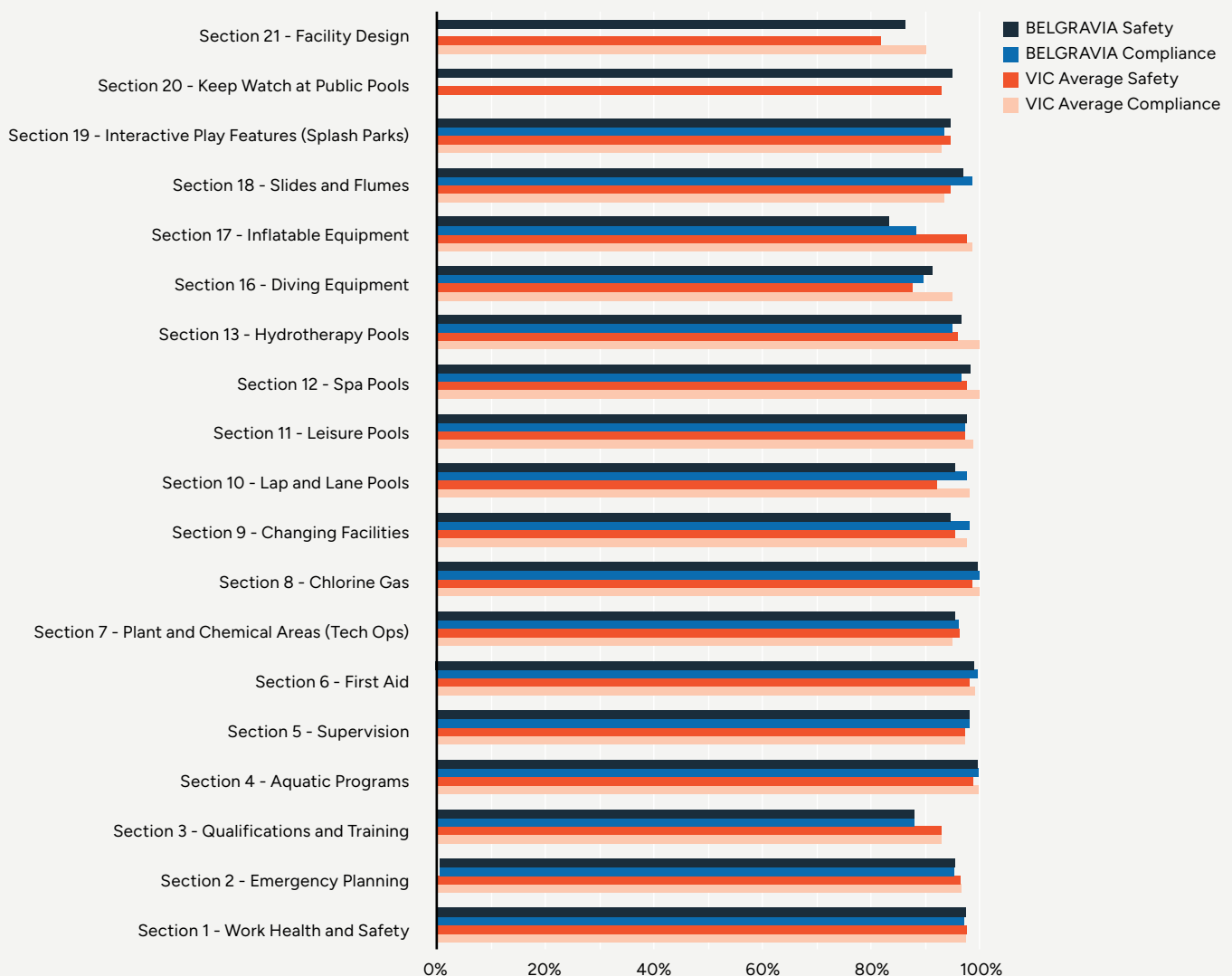


During the 2025/26 season, Victoria completed forty-seven (47) Pool Safety Assessments out of 55 venues within the state. 70% of venues that completed the Pool Safety Assessments are located within regional Victoria.

The Victorian venues achieved an initial average safety score of 87.06% - a 2.04% decrease from the previous year (7.2% overall increase since 22/23) and a compliance score of 87.70% - a 1.18% decrease from the previous year. However, these scores showed an increase after review and completing reassessment of non-conformances within the required sixty-day period, comparable to that of the 2024/25 year.

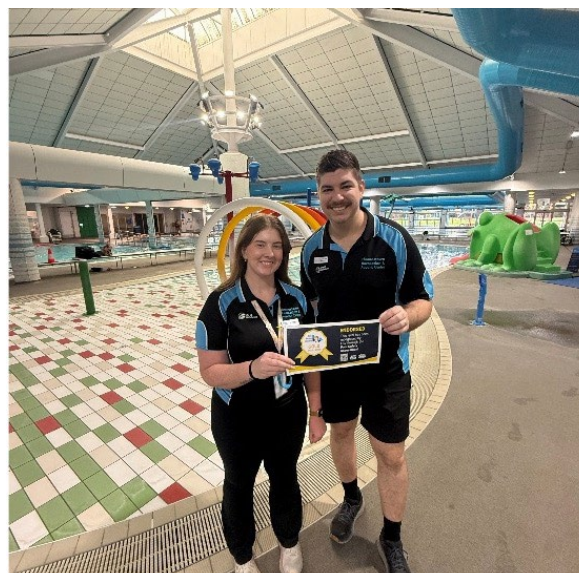
Victorian venues further increased their Safety scores to 93.45% (6.39% Increase) and Compliance score 95.99% (8.29% increase). This is above the industry benchmark by 1.95% for Safety and 4.49% for Compliance on the 2025/26 Victorian Pool Safety Assessment question set. Victoria currently sits above the Belgravia averages for both Safety (0.54% above) and Compliance (4.96% above).

VIC BREAKDOWN VS BELGRAVIA AVERAGE 2024/25



Victoria has now achieved 19 venues with 'Gold' Safety endorsement (>95% Safety Score + 100% Compliance Score) from Life Saving Victoria in 2025/26, this is an increase from 11 in 2024/25. The current venues that have achieved 'Gold' status are:

- Ascot Vale Leisure Centre
- Crib Point
- Danny Frawley Centre
- YAWA Aquatic Centre
- Pelican Park Recreation Centre
- Keilor East Leisure Centre
- Knox Leisureworks
- Healesville Outdoor Pool
- Watermarc
- Yarra Centre
- YAWA Aquatic Centre
- Mill Park Leisure
- Casterton Memorial Swimming Pool
- Heywood Olympic Swimming Pool
- Jack Hort Memorial Swimming Pool
- Landsborough Swimming Pool
- Merino Swimming Pool
- Portland Leisure and Aquatic Centre
- Swan Hill Leisure Centre
- Gurri Wanyarra Wellbeing Centre



Ascot Vale has once again been the highest performing venue in both Victoria and the wider Belgravia community, achieving an initial safety score of 99.89%, an increase of 0.18% on the 2024/25 audit cycle.

Out of the nineteen (19) venues with 'Gold' endorsement, six (6) of these were 'Platinum' endorsed venues, this was the same number of venues endorsed since the previous year. A further fifteen (15) venues achieved 'Silver' Endorsement (>90% Safety & Compliance scores) this is an increase from 10 venues in the 2024/25 cycle.



Common themes within the sections of the Pool Safety Assessment for Victorian patch include the top three high scoring topics include:

- First Aid (95.35% Safety & 97.25% Compliance)
- WHS (95.83% Safety & 95.70% Compliance)
- Aquatic Programs (96.66% Safety & 99.92% Compliance)

Special mention to the following two categories with outstanding scores in specialised areas:

- Chlorine Gas (97.78% Safety & 100% Compliance)
- Inflatable Equipment (97.16% Safety & 97.73% Compliance)

Lower performing sections include:

- Qualifications and Training (87.18% Safety & 87.18% Compliance)
- Interactive Play Features (88.67% Safety & 85.47% Compliance)
- Diving Equipment (75.33% Safety & 90.00% Compliance)

There are only two (2) venues in Victoria with Diving Equipment features, getting assessed on alternating years. Revision sessions over the past two years have enhanced understanding of FINA regulations as demonstrated by scores increasing year on year, however the Victorian sites safety scores continue to fall behind the Victorian Industry (15%) and Belgravia (6%) as a whole.

It should be noted that the age and condition of these structures are greatly influencing these scores, and the compliance score of 90% demonstrate our greater administrative and control measures.

Diving Equipment was assessed at one (1) venue during the 2025/26 audit cycle, with areas of improvement relating to the structures itself, rather than documentation and staff inductions as we have seen in past years.

There were four (4) venues in Victoria who were assessed this cycle with Slides and Flumes present. Items consistently requiring further support in this section were structural maintenance schedules, record keeping of maintenance and staff inductions.

Three (3) of the Victorian sites utilising chlorine gas were assessed this year, improving 11.11% on their safety scored compared to last year (19.37% over a two-year window), confirming that support measures put in place were effective, and will continue to be improved upon.



TASMANIA



Both of Tasmania's venues participated in Aquatic Facility Safety Assessments (AFSA) this year, both achieving maintaining their 5-Star accreditation.

SWIRL achieved a 5-Star score of 100% showing a 1.59% increase on their 2024/25 score and Overall score of 99.54% with an increase of 2.04%.

Splash Devonport also achieved a 5-star score of 100% with an increase of 1.56% from 2024/25 and overall score of 98.98% with an increased score of 0.86%.

Tasmania venues collectively achieved an increase of 1.57% 5-Star score and increase of 1.45% overall.

Both of the Belgravia venues in Tasmania have successfully maintained their 5-star status, achieving their best scores on record in this 2025/26 year.

Common themes within the sections of the AFSA for the Tasmania venues, included 9 high performing sections scoring 100%.

Lower performing sections include:

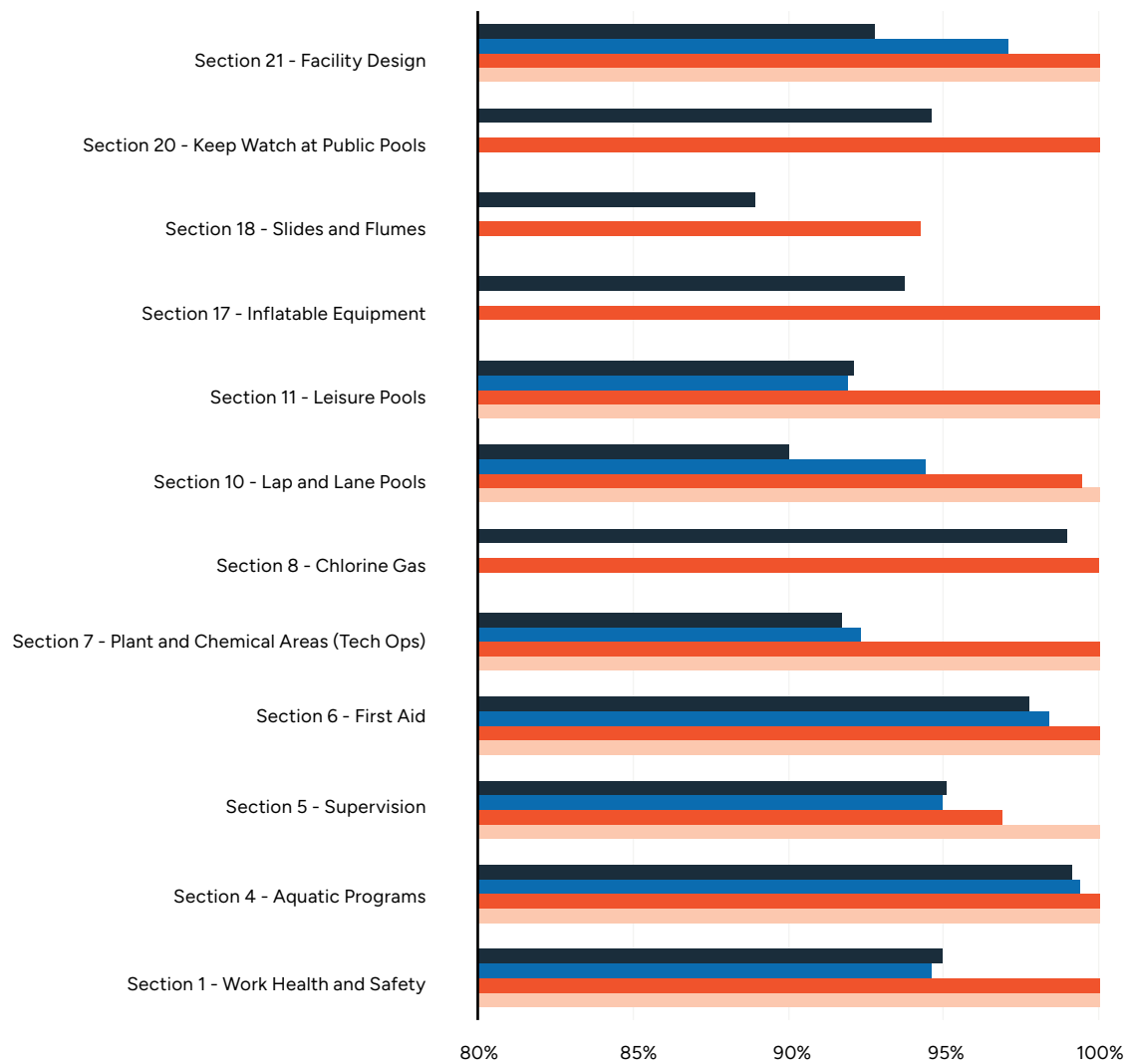
- Slides and flumes (94% Safety)
- Supervision (97.125% Safety)
- Lap and Lane Pools (99.25% Safety)

Additional resources for standardised training and record keeping and upskilling for operational managers, by the Aquatic Safety team will be provided to assist in the continual improvement of the Tasmanian teams performances.



TAS BREAKDOWN VS BELGRAVIA AVERAGE
2025/26

■ BELGRAVIA Safety ■ TAS Safety
■ BELGRAVIA Compliance ■ TAS 5-Star



SOUTH AUSTRALIA



2025/26 saw the third year of Aquatic Facility Safety Assessments across the South Australian venues since Belgravia Leisure started managing the venues.

During the cycle, ten (10) venues completed the Aquatic Facility Safety Assessments process conducted by Royal Life Saving South Australia and Royal Life Saving Australia.

The South Australian patch scored an average Compliance Score of 81.50%, and an average overall Safety Score of 82.48%. However, this was a decrease from the 2024/25 year and considerably lower than the Belgravia Leisure average of 93.15% Compliance Score and 94.43% overall Safety Score.

The top venues with significant improvement were Ryan Mitchell Swim Centre (17.02% Compliance score increase) and Crystal Brook Swimming Pool (6.03% Compliance score increase).

Wulanda Recreation & Convention Centre posted the highest final scores, reaching 100% Compliance and 99.33% Safety scores. This marks the first South Australian site in the industry to achieve Platinum Pool Status.

Whilst this was only the third year of completing Pool Safety Assessments, there was unfortunately a noticeable decline of 3.6% in Safety scores and 6.52% in Compliance.

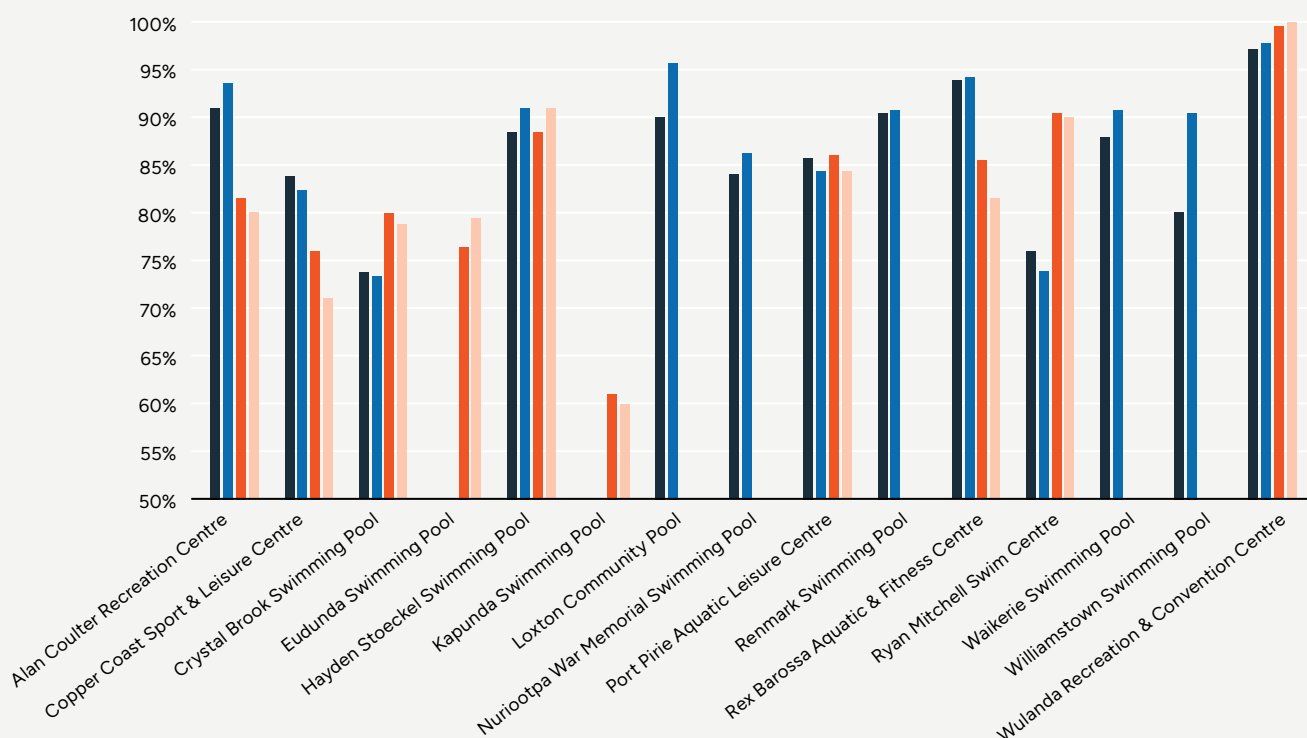
Throughout the analysis of the venue's results, the top three (3) scoring topics were:

- Aquatic Programs – 100% Compliance and 98.61% overall
- First Aid – 95.11% Compliance and 93.64% overall
- Changing Facilities – 95.83% Compliance and 86.71% overall

This demonstrates strong compliance with the aquatic programs for operating procedures and risk management and legislative compliance with First Aid in the workplace requirements

SA POOL SAFETY ASSESSMENT SCORES 2024/25

■ 2024/25 Safety Score ■ 2025/26 Safety Score
■ 2024/25 Compliance Score ■ 2025/26 Compliance Score



However, the three (3) lowest performing topics were:

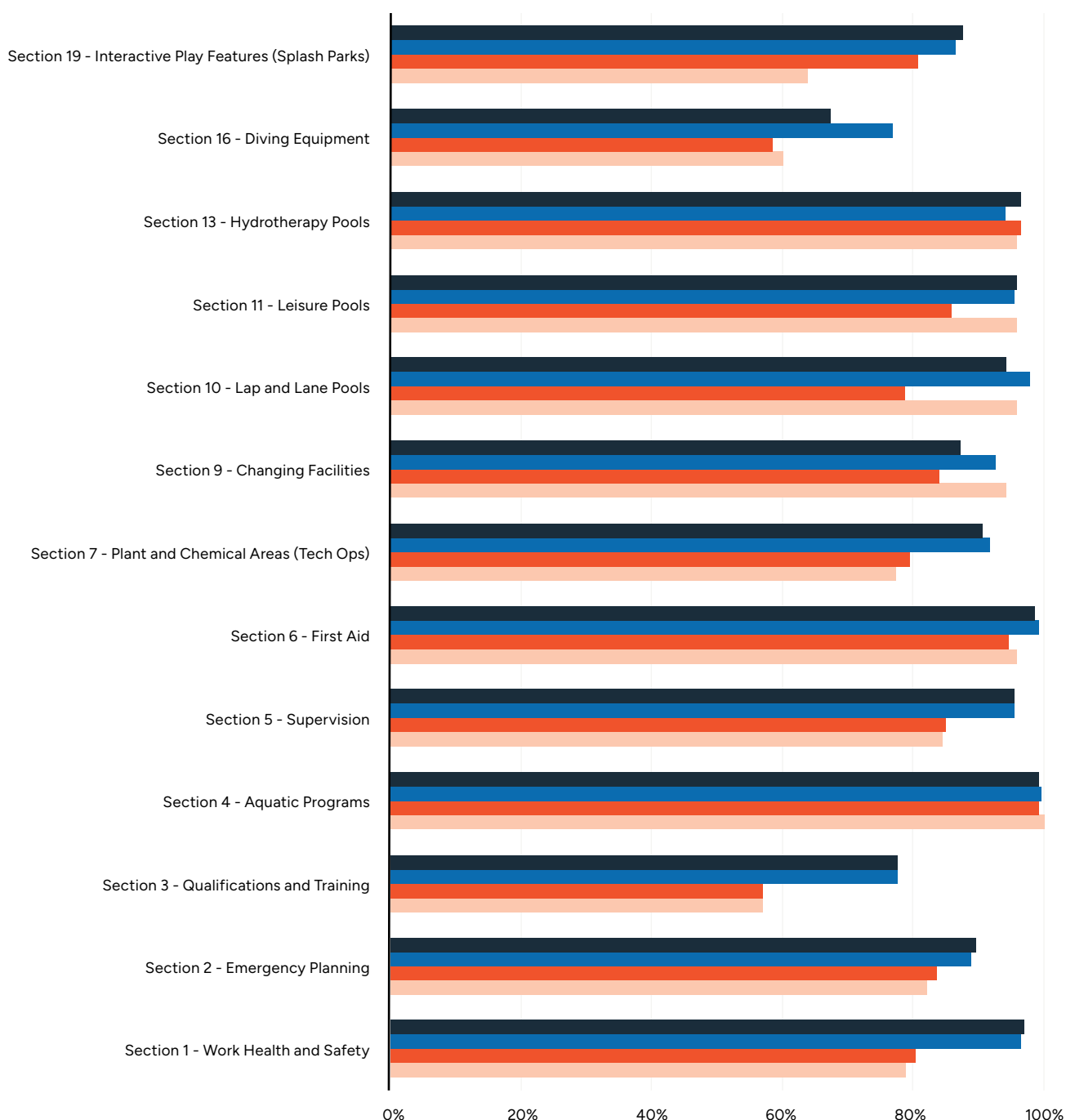
- Qualifications and Training – 54.94% Compliance and overall
- Interactive Play Equipment – 63.75% Compliance and 81.70% overall
- Diving Equipment – 60% Compliance and 58.18% overall

For 2026/27, it is hopeful that further engagement with the Safety Team via Pool Safety Assessment Preparation sessions and online training sessions, the South Australian patch will have greater capacity to prepare for these assessments and use learnings from other states completing Pool Safety Assessments previously will assist venues in scoring better.

The value of the reconsultation process will also be embedded into the communications for preparation to ensure the teams are aware of the expectation to maximise their results through the 30-60 Day Reconsult process.

SA BREAKDOWN VS BELGRAVIA AVERAGE

■ BELGRAVIA AVERAGE Safety ■ SA AVERAGE Safety
■ BELGRAVIA AVERAGE Compliance ■ SA AVERAGE Compliance



QUEENSLAND



The Queensland portfolio delivered strong AFSA results throughout 2025/26, achieving compliance and safety scores that exceeded both Belgravia and industry benchmarks across most assessed categories.

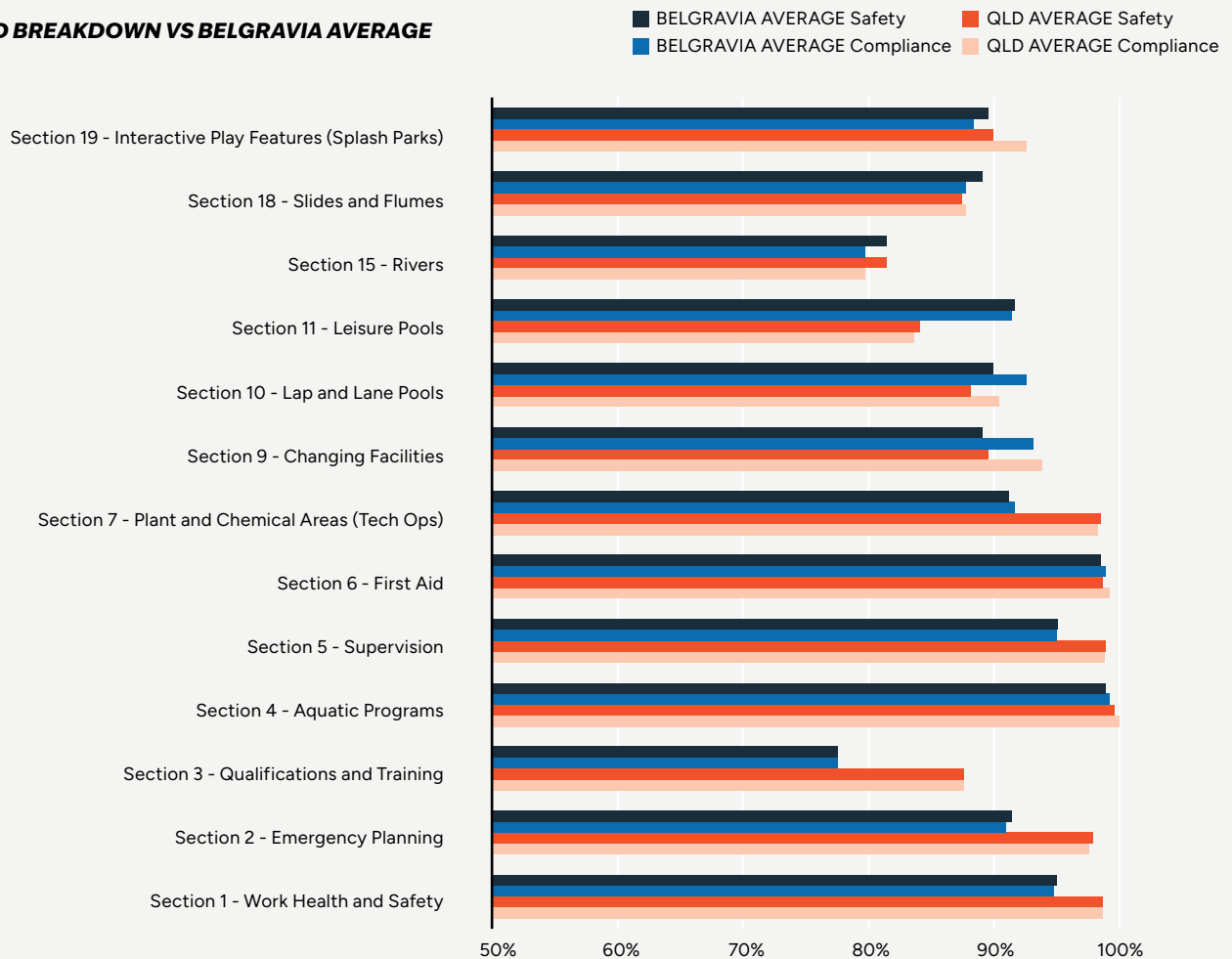
Particularly strong performance was achieved in:

- Aquatic Programs (100.00% Compliance, 99.75% Safety),
- Supervision (98.07% Compliance, 98.27% Safety),
- First Aid (98.93% Compliance, 98.22% Safety) and
- Plant and Chemical Areas (97.00% Compliance, 97.19% Safety).

These results highlight the effectiveness of day-to-day operational practices, staff capability, and the consistent application of aquatic safety requirements across the portfolio.

Queensland outperformed industry benchmarks in every core operational area assessed, with particularly significant positive variances in Work Health and Safety, Supervision, Aquatic Programs and First Aid. The results indicate that venues are not only meeting industry expectations but are consistently delivering standards well above those typically achieved across the sector.

QLD BREAKDOWN VS BELGRAVIA AVERAGE



Queensland also performed strongly against Belgravia averages in several key categories, including:

- Work Health and Safety,
- Emergency Planning,
- Aquatic Programs,
- First Aid,
- Supervision, and
- Plant and Chemical Areas.

Strong results were also achieved within specialist attraction categories, with Interactive Play Features (93.33% Compliance, 90.25% Safety) outperforming the Belgravia average for both compliance and safety measures. Inflatable Equipment performed in line with Belgravia benchmarks, while Slides and Flumes (86.61% Compliance, 85.98% Safety) achieved results comparable with the organisational average

Several venues achieved perfect compliance outcomes with the following venues all achieving 100% Compliance Scores resulting in Platinum Pool eligibility:

- Albany Creek Leisure Centre,
- Bribie Island Aquatic Leisure Centre,
- Burpengary Regional Aquatic Leisure Centre,
- Caboolture Pool & Fitness,
- Lawnton Aquatic Centre,
- Murrumba Downs Swimming Pool, and
- Nerang Aquatic Centre.

Of these, Albany Creek, Burpengary, Lawnton, Murrumba Downs and Nerang also achieved safety scores above 96%, demonstrating strong overall performance in both compliance and operational safety.



The primary opportunity for improvement was identified within Leisure Pools (84.31% Compliance, 85.28% Safety), which recorded the lowest results across the assessed categories and fell below the Belgravia average.

Given the significant patronage and diverse user groups typically associated with leisure water environments, a focused review of supervision practices, attraction-specific operating procedures, and venue-based risk controls may assist in enhancing performance in this area. Additional opportunities exist within Slides and Flumes, where targeted operational reviews and sharing of best practice between sites could further strengthen outcomes.

Compared to 2024/25, the Queensland portfolio demonstrated notable improvement across a number of key AFSA assessment categories in 2025/26.

The most significant increases were achieved in:

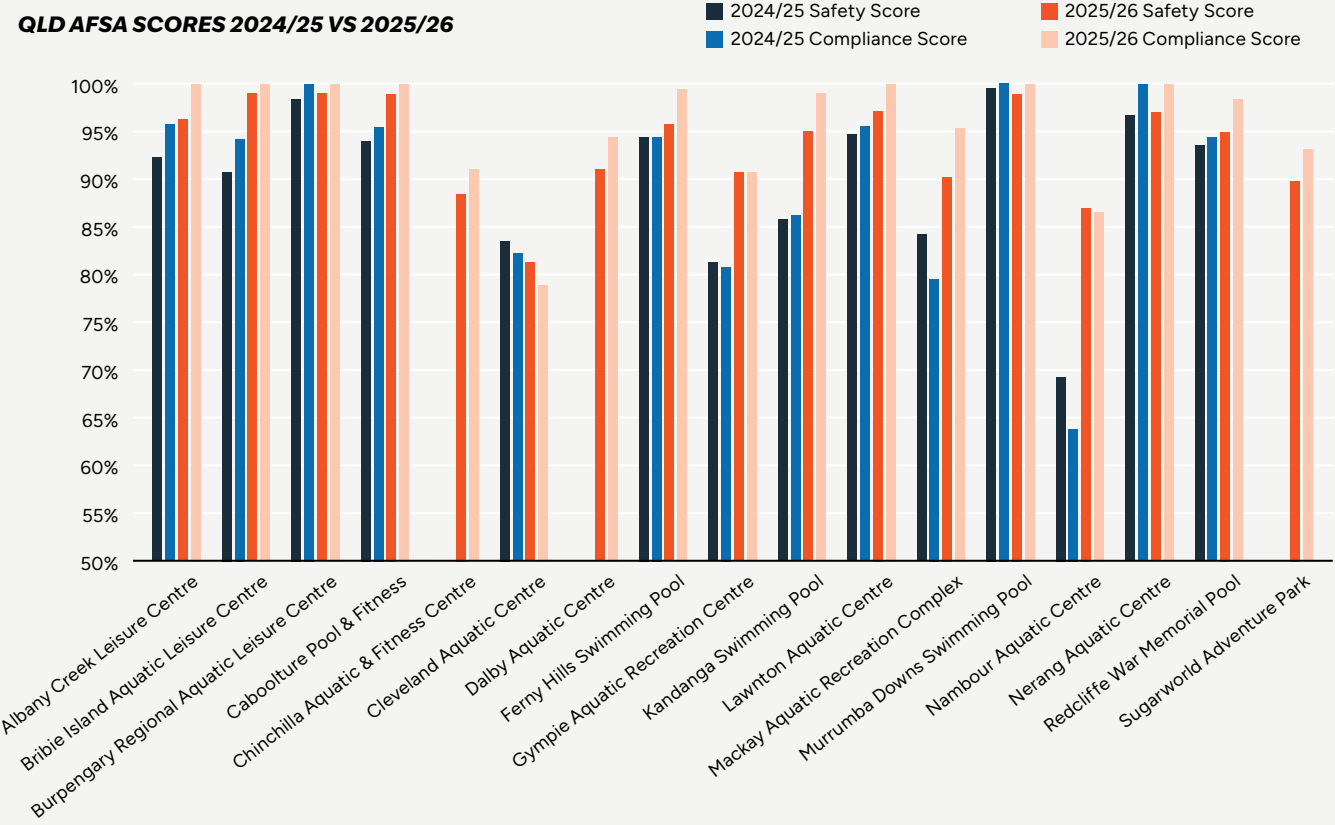
- Leisure Pools 5.26% Compliance and 1.19% in Safety
- Slides and Flumes 9.83% in Compliance and 5.3% in Safety
- Plant and Chemical Areas 6.5% in Compliance and 6.44% in Safety
- Supervision 3.24% in Compliance and 3.11% in Safety
- Work Health and Safety 3.91% in Compliance and 3.84% in Safety

Additionally, Wave Pools and Rivers showed substantial increases from 2024/25, while Aquatic Programs, First Aid, and Interactive Play Features maintained strong results above 93%. These improvements demonstrate a positive trend in both compliance and operational safety performance across the Queensland portfolio, indicating an increasing alignment with AFSA requirements and a continued focus on strengthening safety outcomes across a range of aquatic environments.

Queensland achieved an average 95.58% Compliance Score and 93.55% Safety Score, with average improvements of +8.37% Compliance and +5.57% Safety from initial to final assessment. This suggests that venues were generally effective at addressing findings and implementing corrective actions throughout the assessment period.

Overall, the Queensland portfolio demonstrated strong operational performance and consistently exceeded industry benchmarks across assessed categories. The results reinforce the portfolio's ability to effectively manage aquatic risk while identifying targeted opportunities to further enhance safety outcomes in high-use leisure and attraction-based environments.

QLD AFSA SCORES 2024/25 VS 2025/26



NORTHERN TERRITORY



2025/26 saw the first time the Northern Territory Pool Safety Assessment was conducted at our sole venue, SWELL Palmerston.

SWELL achieved an outstanding final Safety score of 93.56% (an increase of 19.92% from the initial assessment) and a final Compliance score of 94.03% (an increase of 30.67% from the initial assessment).

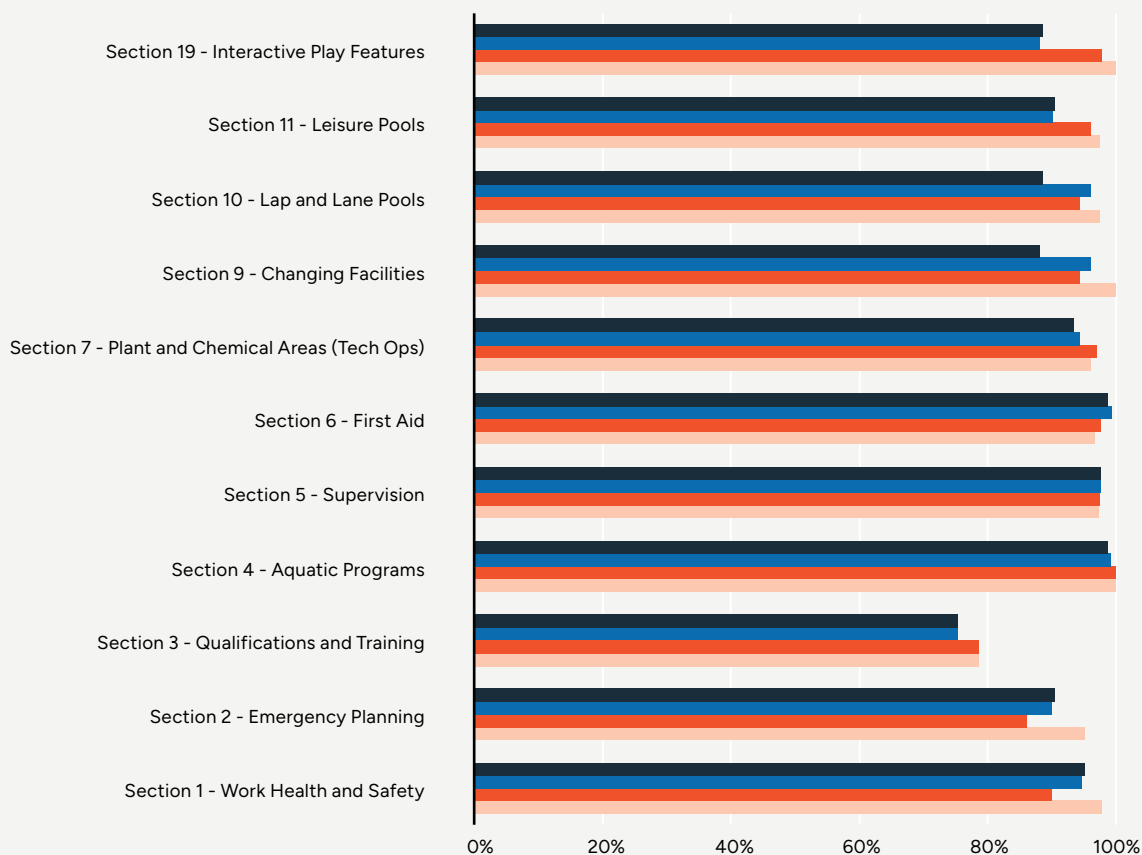
Pleasingly, SWELL scores 100% for compliance and safety in the Aquatic Programs, with two (2) further 100% safety scores for Changing Facilities and Interactive Play Features.

However, a significant gap was identified within Qualifications & Training as it related to Swim Teacher in-service training and professional Aqua Instructor registrations – a common theme that was identified and rectified across other states over the past two (2) years, indicating a positive trend to come for the Northern Territory team.



NT BREAKDOWN VS BELGRAVIA AVERAGE 2025/26

■ BELGRAVIA AVERAGE Safety ■ SWELL Palmerston Safety
■ BELGRAVIA AVERAGE Compliance ■ SWELL Palmerston Compliance



POOLSAFENZ ASSESSMENTS



In 2025/26, Belgravia Leisure's New Zealand venues completed seven (7) PoolSafeNZ Assessments. This assessment remains a contractual requirement and involves the completion of a comprehensive self-assessment, submission of supporting documentation and certifications through the PoolSafeNZ portal, followed by an independent on-site verification process. Assessments review a range of critical operational areas including supervision, parental supervision, health and safety systems, water quality management, and emergency preparedness.

In 2025/26, the NZ venues averaged 5.43 issues identified per venue, compared to 9.29 issues per venue in 2024/25, representing the strongest result achieved across the portfolio over the past four years. This improvement reflects a significant reduction in assessment findings and demonstrates that corrective actions from previous assessments are being effectively implemented at venue level.

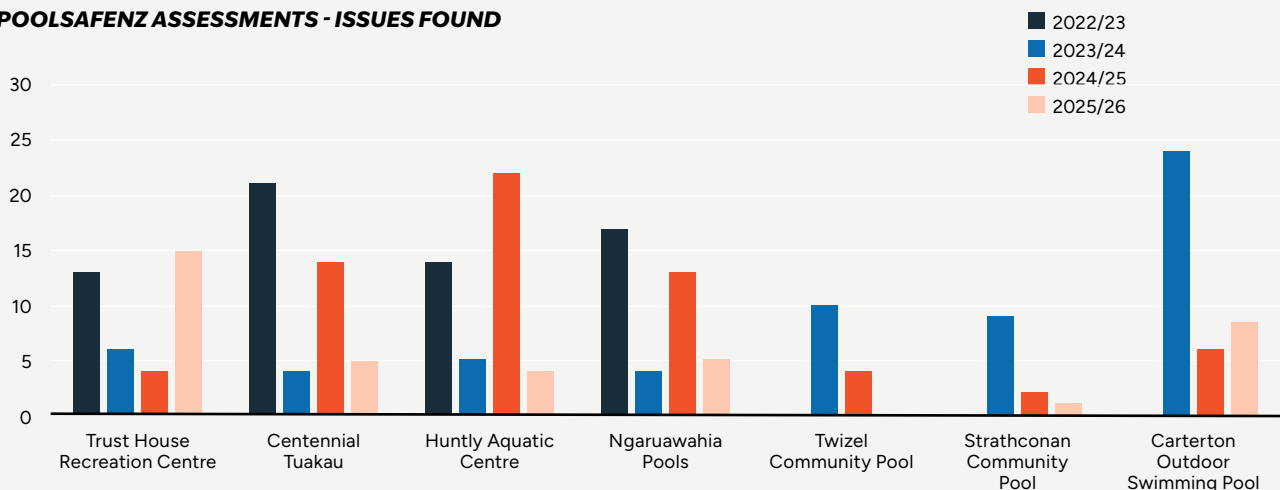
The most significant improvements were achieved by Huntly Aquatic Centre, which reduced findings by 18 issues year-on-year, followed by Centennial Tuakau (9 fewer

issues) and Ngaruawahia Pools (8 fewer issues). Twizel Community Pool also improved from four issues in 2024/25 to zero issues in 2025/26, whilst Strathconan Community Pool reduced findings from two issues to one issue.

While the overall portfolio trend was overwhelmingly positive, Trust House Recreation Centre recorded an increase of 11 issues year-on-year, rising from four issues in 2024/25 to 15 issues in 2025/26. Carterton Outdoor Swimming Pool also recorded a small increase of two issues, increasing from six issues to eight issues.

The continued reduction in findings across the majority of New Zealand venues demonstrates an increased focus on achieving PoolSafeNZ requirements and addressing historical assessment outcomes. While the PoolSafeNZ process differs from the AFSA model used throughout Australia, the results indicate growing alignment with Belgravia Leisure's aquatic safety standards and a strengthening of compliance systems across the New Zealand portfolio

POOLSAFENZ ASSESSMENTS - ISSUES FOUND





LIFEGUARD MYSTERY GUEST ASSESSMENTS – EXTERNAL

NSW/ACT

The Lifeguard Mystery Guest Assessment (MGA) program recorded an average portfolio score of 82% in 2025/26, compared to 84% in 2024/25. While this represents a modest decrease of two percentage points, the results continue to demonstrate a strong standard of lifeguard vigilance, patron engagement, and supervision practices across the NSW/ACT portfolio. Monthly performance remained relatively consistent throughout the year, ranging from 77% to 88%, with the strongest results achieved during March (86%), May (87%), and June (88%). These stronger results in the latter part of the year suggest that venues were able to effectively respond to MGA findings and implement improvements throughout the assessment cycle.

A number of venues demonstrated exceptional performance throughout 2025/26, regularly achieving scores above 90% and maintaining strong consistency across multiple assessments. These venues consistently demonstrated high standards in active supervision, hazard identification, patron interaction, and lifeguard accountability, setting the benchmark for the wider portfolio.

Top Performing Venues in 2025/26:

- Ian Thorpe Aquatic Centre – 93% (up from 76% in 2024/25)
- Michael Wenden Aquatic Leisure Centre – 91% (up from 86% in 2024/25)
- Manning Aquatic Leisure Centre (Mid Coast) – 90% (91% in 2024/25)

Several other venues also achieved excellent results during the year, including:

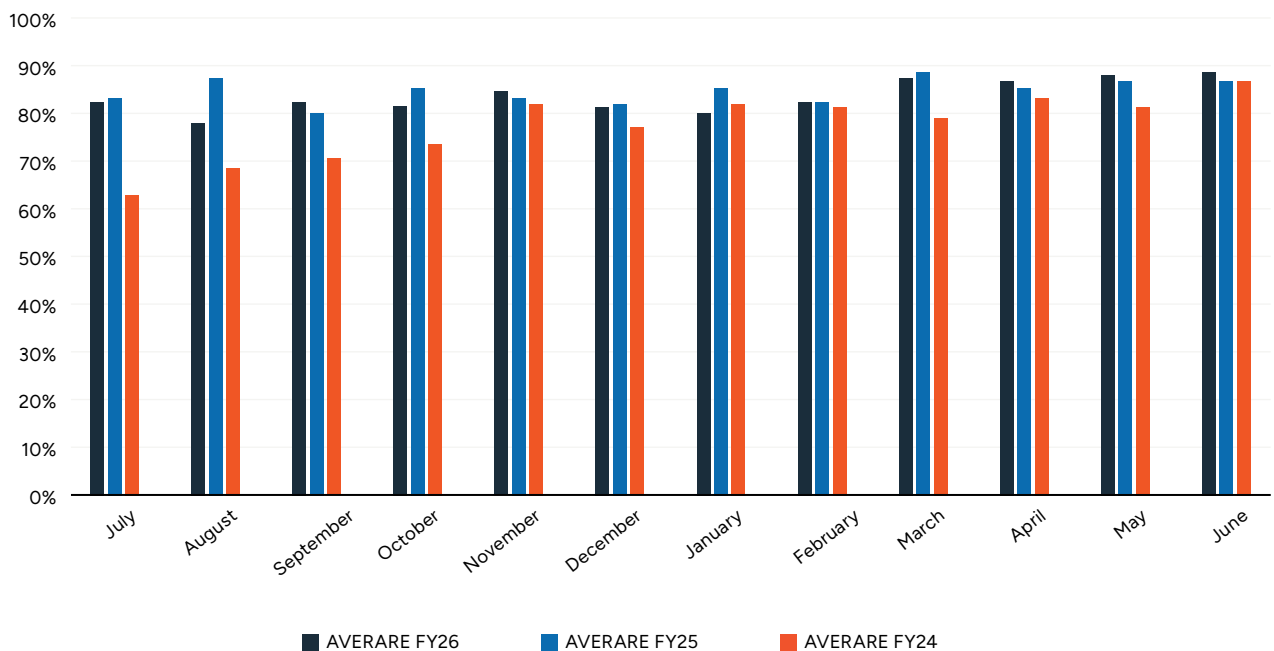
- Lakeside Leisure Centre (NSW) (89%),
- Wollondilly Community Leisure Centre (89%),
- Prince Alfred Park Pool (88%),
- Kurri Kurri Aquatic & Fitness Centre (88%),
- Whitlam Leisure Centre (88%), and
- Victoria Park Pool (88%).

Notably, Prince Alfred Park Pool improved by 10 percentage points, increasing from 78% in 2024/25 to 88% in 2025/26, while Lakeside Leisure Centre (NSW) improved from 86% to 89%. These improvements demonstrate a commitment to continuous improvement and the effective implementation of feedback provided through the MGA process.

While the portfolio achieved many strong results, several venues recorded lower averages and present opportunities for further development. Common themes identified through MGA assessments included active scanning techniques, proactive patron engagement, and consistency in applying supervision standards. Continued coaching, mentoring and sharing of best practice from high-performing venues will assist these sites in strengthening performance and improving future outcomes.



MYSTERY GUEST ASSESSMENTS AVERAGE BY MONTH



LIFEGUARD MYSTERY GUEST VISITS - VICTORIA

VIC

Mystery Guest Visits (MGV) are a standard inclusion of the Platinum Pool Assessment and are required to be conducted annually for sites within the Platinum Pool program. For those outside the program, these are an optional add-on to the Pool Safety Assessments.

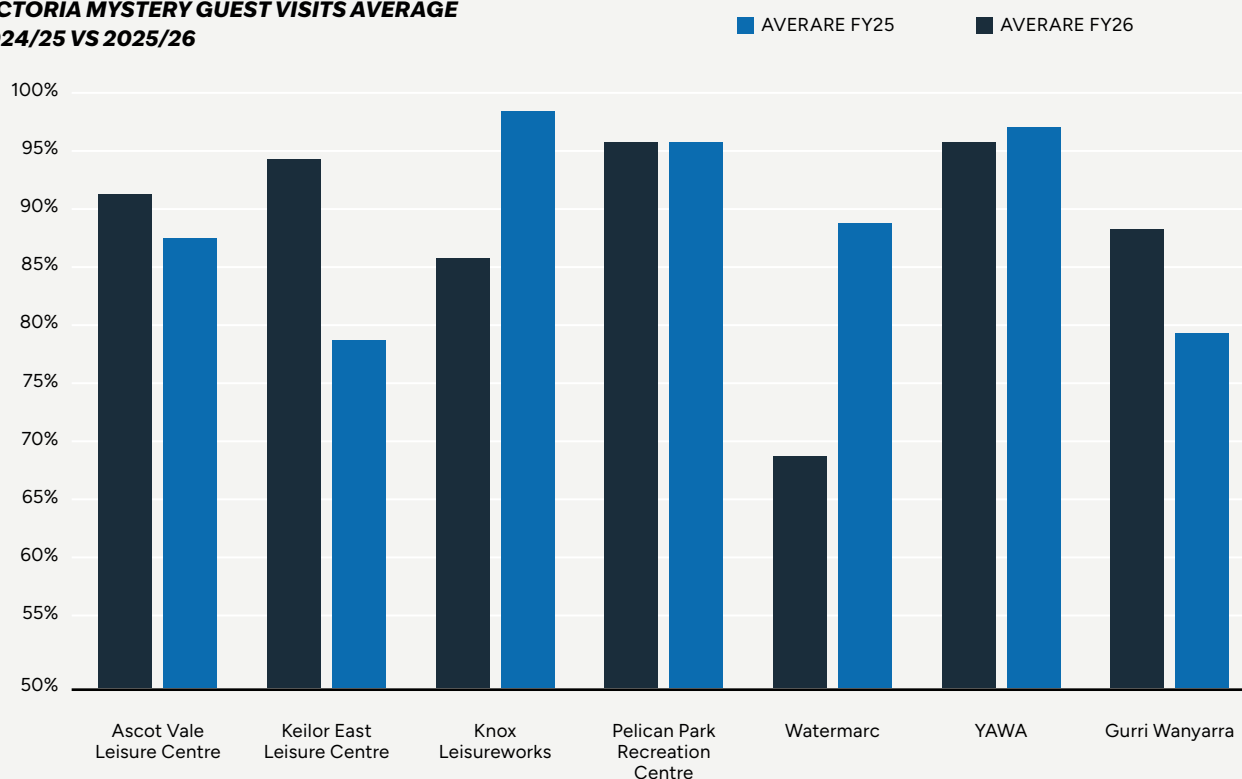
In 2025/26, six (6) sites underwent two (2) Mystery Guest

Visits each, with a Gurri Wanyarra Wellbeing Centre undergoing quarterly MGV assessments.

Overall, the average for Victorian MGV's was 89%, with nine (9) of the sixteen (16) assessments above this mark.

As a cohort, the Victorian MGV's saw a 6% improvement from the first visit to the second, demonstrating learnings and improvements implemented between visits.

VICTORIA MYSTERY GUEST VISITS AVERAGE 2024/25 VS 2025/26



Moving forward, the Mystery Guest program will be rolled out more extensively across high-risk venues, with a forecast 56 visits to occur in the 2026/27 financial year across the following 14 sites:

- Ascot Vale Leisure Centre
- Keilor East Leisure Centre
- Knox Leisureworks
- Pelican Park Recreation Centre
- Watermarc
- YAWA Aquatic Centre
- Gurri Wanyarra Wellbeing Centre
- Portland Leisure and Aquatic Centre
- Brunswick Baths
- Coburg Leisure Centre
- Oak Park Sports and Aquatic Centre
- Fawkner Leisure Centre
- Mill Park Leisure
- Thomastown Recreation and Aquatic Centre

LIFEGUARD MYSTERY GUEST ASSESSMENTS - INTERNAL

Over the course of 2025/26, there were only 19 total Internal Lifeguard Mystery Guest Assessments completed across Belgravia Leisure venues, a significant drop from the 46 of the previous year. Of the 19 completed, they spanned just 12 of the Belgravia Leisure Venues.

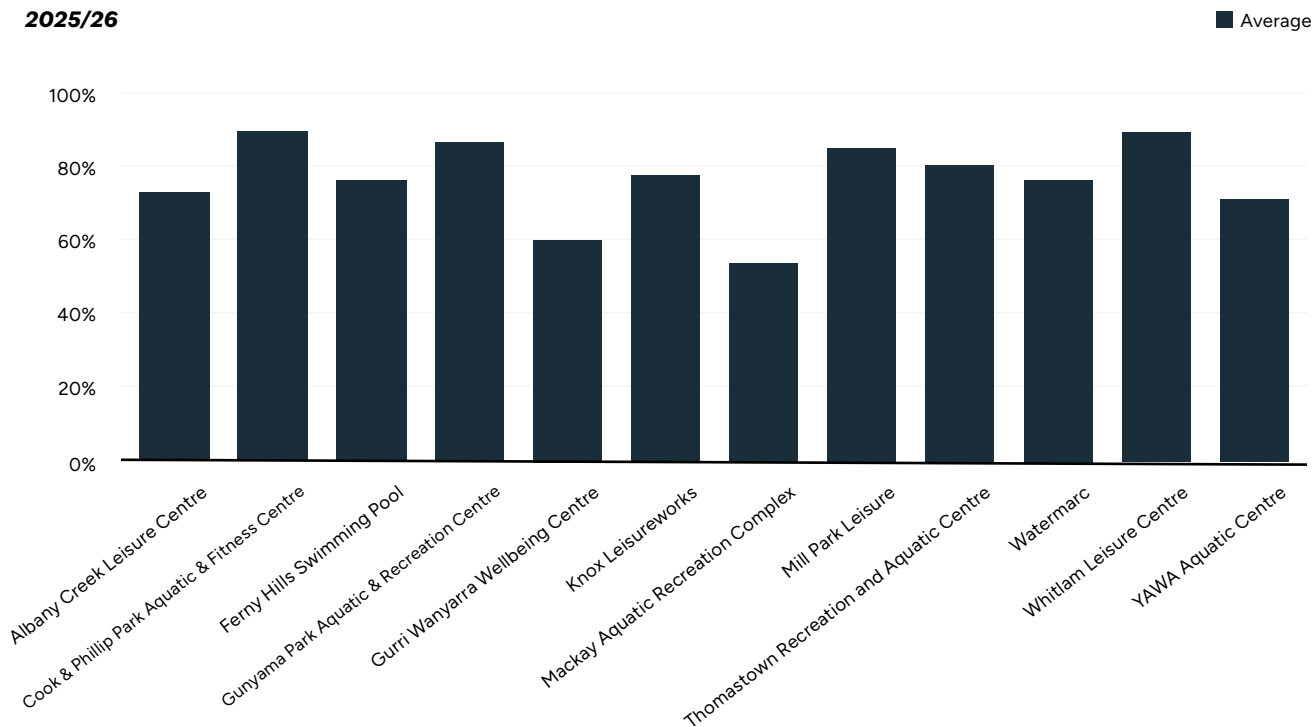
There is a clear gap in the consistency with completions internally. The Internal Lifeguard Mystery Guest Assessment should be used as a tool to enhance Lifeguard behaviours to align with industry best practices and Belgravia Leisure standards as most states do not partake in an external Lifeguard Mystery Guest Assessment/Visit.

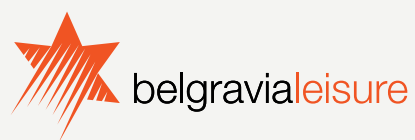
The average score across the Belgravia Leisure network was 79.6%, the lowest scoring month was December sitting at 72.9%, the highest scoring month was November sitting at 85.3%. The vast difference in scoring may be attributed to the minimal amount of data available from this period of reduced engagement. A large percentage of venues assessed were within NSW and Victoria, with over a third of engagement coming from across our Whittlesea and Banyule venues.

For 2026/27, the Aquatic Safety team will continue to encourage venue staff to participate in the Internal Mystery Guest Assessment tool as well as contributing on site visits. To ensure there is a variety of data, both metropolitan, regional, all year round and seasonal pools should participate.

As part of the upskilling strategy, it should be encouraged for venues with neighbouring sites to complete monthly Mystery Guest Assessments at varying pools to ensure an unbiased approach.

AVERAGE INTERNAL MYSTERY GUEST ASSESSMENT 2025/26





Committed to providing safe aquatic facilities to
the communities that we operate within.

September 2026