

# 2025

## *A Heartfelt Thank You*

Celebrating 2025 with our amazing teams!



belgravialeisure



**THANK  
YOU!**



# **WE ACKNOWLEDGE**

# **WE SUPPORT**

Belgravia Leisure respectfully acknowledge and recognise Aboriginal and Torres Strait Islander peoples as Traditional Custodians of Country and pays respect to their cultures and Elders past and present.

Belgravia Leisure proudly welcome, support and include all people into the facilities, programs, services and employment it offers to communities across Australia and New Zealand.



# Geoff Lord

Chairman and CEO Belgravia Group

As we close out 2025, I want to begin by thanking you for another remarkable year across the Belgravia Group. This has been a year defined by progress, impact and a shared commitment to ensuring no one misses out. Together, we have delivered meaningful outcomes for communities across Australia and New Zealand while continuing to build a stronger and more connected organisation.

Thanks to the work of our Business Development team, Belgravia Leisure now manages more than 260 venues on behalf of over 100 contract partners, a significant achievement that reflects the strength of our relationships and the trust placed in our teams.

Our partnership with Cérge continued to strengthen, with accessibility technology now in use across 100 Belgravia Leisure venues and generating more than four million engagements. It is a powerful example of how collaboration can enhance personalised and inclusive experiences for our members and guests of all abilities.

We also became only the second golf management company in Australia to sign the R&A Women in Golf Charter this year, reinforcing our commitment to gender equity in sport. Alongside this, we expanded our partnership with Future Golf nationally, extending into Western Australia with four premier venues and ensuring the game remains open and welcoming to everyone.

Our commitment to inclusion and community impact was highlighted through several major initiatives this year. The Belgravia Foundation's 2025 Inspiration Breakfast raised more than \$63,000 to support inclusive programs and help more people participate fully in their communities. The Diversity and Inclusion in Leisure Forum also expanded into NSW for the first time, delivering the event in partnership with industry and community organisations who share our vision for a more inclusive sector...



# Geoff Lord

Chairman and CEO Belgravia Group

...Across the business, our teams were recognised with multiple industry awards and continued to make an enormous difference in their communities. From life saving actions in our pools to progress in our reconciliation efforts and our ongoing mission to help one million children become more physically active every year, the positive impact you create is extraordinary.

All of this has taken place during a period of evolution and investment. The organisational reset, new systems and major technology upgrades have positioned us for the future. Your adaptability through this time has been exceptional and it has created a strong platform for long term success.

What stands out most in 2025 is how powerfully our CLEAR values - Customer Focused, Leadership, Excellence, Accountability and Results - continue to shape who we are. Whether you are serving customers on the frontline, supporting systems and operations or leading teams across our network, those values remain the heart of Belgravia Leisure and the foundation of everything we achieve.

As we look ahead to 2026, I am excited about the opportunities in front of us. With a more connected structure, improved systems and a clear strategic direction, we are well placed to deliver even greater outcomes for the communities we support.

As the festive season approaches, I hope you take time to rest, recharge and celebrate with those who matter most. Thank you for your commitment, resilience and passion throughout the year.

On behalf of the Lord family, Happy Christmas and thank you again for 2025. Wishing you a safe, joyful holiday break and an outstanding start to 2026.

Warmest regards,  
**Geoff**



**Geoff Lord recently recognised with the  
Beyond Activ Lifetime Achievement Award**

# Nick Cox

## CEO Belgravia Leisure

As we wrap up 2025, I want to take a moment to look back, and look forward, together.

This year has been transformative for Belgravia Leisure. Whether you're part of our tourist parks, golf courses, spa and wellness centres, or aquatic and leisure facilities, you've helped shape a year that's been all about embracing change and setting ourselves up for the future.

We've focused on bedding down the significant organisational restructure that began last year, making sure we're working smarter and are more connected across every part of the business. I know change isn't always easy, but your support and patience have made us a more agile, unified, and future-ready organisation.

A major highlight of 2025 has been our substantial investment in new systems, ICT and artificial intelligence. These new systems are already enhancing the way we operate, from streamlining our internal processes to enabling more personalised and efficient service for our guests. Embracing technology is not just about keeping pace, it's about leading the way in our sector and ensuring we continue to innovate, adapt, and deliver "premium value" in everything we do.

What really stands out to me is how our guests' expectations are evolving. People are looking for more than just a place to swim, play, or stay, they want genuine connection, wellbeing, and memorable moments. Whether it's a family holiday, a round of golf, a spa day, or a safe place to learn to swim or keep fit and active, you're helping to create those memorable experiences.

Throughout 2025, we've welcomed new team members, expanded partnerships, and celebrated achievements that reflect our commitment to excellence, inclusivity, and community impact. From award-winning initiatives to everyday successes, your contributions continue to define who we are.

Our CLEAR values remain at the heart of our culture, guiding us as we continue to grow and evolve. I am deeply grateful for the adaptability, passion, and dedication shown by every member of our team. Your efforts have enabled us to navigate change, embrace new opportunities, and deliver outstanding results across all areas of our business.

So, as we head into the festive season, I hope you get the chance to rest, recharge, and spend time with the people who matter most. Thank you for everything you've done in 2025. I'm excited for what's ahead, more innovation, more growth, and more opportunities to make a difference, together.

Wishing you and your loved ones a safe and happy holiday season. Here's to a great 2026!

Warm regards,  
**Nick**



# Anthony McIntosh

## Chief Operating Officer

2025 continued to be a year defined by adaptation, resilience, and an unwavering commitment to our purpose. It truly reflected the fighting spirit of the Belgravia Leisure team, a team willing to roll up their sleeves, tackle challenges head-on, and get 'stuff' done. We understood that delivering outstanding outcomes for our communities and contract partners meant ensuring we were set up for success from the very beginning.

At a delivery and venue level, our success hinges on the ability of our Venue Managers to execute with precision. "Excellence in Execution" became one of our defining themes, grounded in the strength of our processes. The message to "COMMIT TO THE PROCESS" remains fundamental. By this, we mean embracing the Belgravia way, implementing our systems and processes as designed, with discipline, consistency, and pride. This commitment forms the foundation of our daily success.

As we continue to find ways to free our Venue Managers to spend more time with our customers and partners, I want to acknowledge and thank our support teams. Your work in developing innovative policies, processes, tools, and systems is truly leading edge. While you may not always get to witness the incredible outcomes that customers experience in our venues, your contribution is deeply valued and appreciated.

I also want to extend my sincere thanks to all operational staff for their dedication to our customers. Your willingness to go above and beyond each day does not go unnoticed.

Looking ahead, I am incredibly excited for 2026. With a more settled structure in place, our focus will turn to consistent service delivery across all venues, supported by strong coaching and guidance from our Business Operation Managers. This support will empower us to deliver even greater outcomes for our customers, our staff, and our contract partners.

Go team Belgravia Leisure!  
**Macca**



# Penny Evans

## Chief Marketing Officer

As we wrap up an incredible year, I want to take a moment to reflect on what we've achieved together. The Get Connected conference was a highlight for me, not just for the ideas shared, but for the chance to meet so many of you in person. It was a wonderful reminder of the passion and commitment that drives Belgravia Leisure.

This year has been a turning point in our digital transformation journey. From launching the new BCMS websites to introducing the Bsocial hub and implementing IVR software at venues, we've made big strides. These innovations aren't just about technology, they're about freeing up time so our teams can focus on what they do best: helping communities stay active and connected. And in 2026, we'll take this even further by optimising these tools with AI to deliver smarter, faster, and more personalised experiences.

Finally, a heartfelt thank you to my amazing team and to everyone who listens, collaborates, and supports us in making these changes possible. Your dedication ensures we can keep improving and delivering exceptional experiences. Wishing you all a joyful Christmas and a well-deserved break. Here's to an even brighter 2026!

Thank you all,  
**Penny**



# Matt Green

## Chief Support Services Officer

Following a year of change and reset, 2025 has been a year of incredible progress. We have achieved significant progress in building further foundations of an industry leading support services team while also progressing the four strategic projects – all of which represent a competitive advantage in the services Belgravia Leisure provides. It is even more exciting to note that the benefits of the work done this year be even more evident in the months and years to come as we embed these improvements into daily operations.

The progress this year has included the integration of the Corporate Services and Finance teams and the very significant Finance System Project. I want to thank those teams for their hard work, commitment, resilience and dedication through the challenge of such a large project. It is great to be able to report that as a result of the project, we now have a modern finance system, a best of breed budgeting tool, an unmatched reporting platform and a new Finance Business Partner Team to support our staff, partners and ultimately the communities we serve.

As we look forward to 2026, we will continue to innovate and build through a strong strategy that will include:

- Continued support for the four critical key Strategic Projects
- The delivery of a new payroll, time and attendance and integrated suite of HR systems
- Faster financial reporting and enhanced analytics
- Deep-dive into the opportunities AI provides for our industry
- Improved support for the Business Development function
- A refined support model for the Group-wide companies

Through all of those projects and work streams, the Support Services team will remain focused on making your roles easier, simpler and more rewarding as we continue to build trust and confidence in the services we provide.

I hope you all are able to take some time for a well-earned rest over the Christmas break and hope you are looking forward to 2026 with the same optimism and excitement that I am.

Thanks,  
**Matt**



# Scott McDonald

## General Manager Business Development

As we wrap up 2025, I want to acknowledge what an extraordinary year it's been. This has been our busiest year on record in Business Development, and it's taken sustained effort, focus and grit from everyone involved.

As we've collected the stories of the impact our people and venues have had on communities across Australia and New Zealand, we're constantly reminded of how passionate our frontline team members are.

Towards the end of the year we're busier than ever transitioning new venues. Every venue we open, renew or improve is more than a facility, it's a place where people move, connect, recover and belong. The impact our venues have on the health and wellbeing of people and communities is why we do what we do.

As a personal highlight, it's been a delight to lead a highly capable project team from numerous functions within the business working to quantify the impact our venues and programs have on the health and wellbeing of communities. There's more to come on this in 2026, and I'm excited to share it with you.

I encourage everyone to take time over the festive season to refresh, reflect and reset, to look after your own wellbeing as much as you look after our communities. Rest is fuel for the year ahead.

Wishing you and your loved ones a safe, restful and joyful break. See you in 2026.

All the best,  
**Scott**



We welcomed 19 new venues to our community and retained 35, adding to the 260+ venues under our management across Australia and New Zealand.



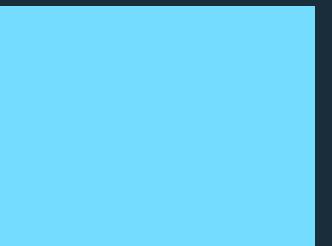
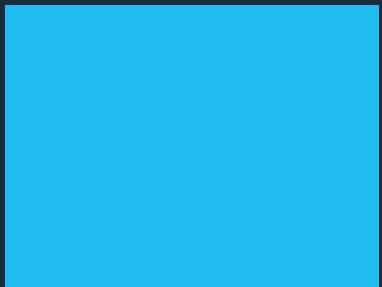
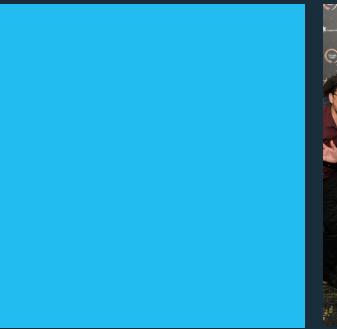
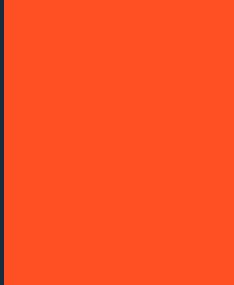
## 2025 RENEWED VENUES

Tomaree Aquatic Centre	Trust House Recreation Centre
Tilligerry Aquatic Centre	Hepburn Bathhouse & Spa
Lakeside Leisure Centre	Yawa Aquatic Centre
Cabarita Swimming Centre	Civic Reserve Recreation Centre
Dummoyne Swimming Centre	Somerville Recreation Centre
Whitlam Leisure Centre	Crib Point Pool
Michael Wenden Aquatic Leisure Centre	Pelican Park Recreation Centre
Michael Clarke Recreation Centre	Whittlesea Swim Centre
Andrew (Boy) Charlton Pool	Thomastown Recreation & Aquatic Centre
Cook + Phillip Park Pool	Mill Park Leisure
Ian Thorpe Aquatic Centre	SWELL Palmerston
Prince Alfred Park Pool	First Sun Holiday Park
Victoria Park Pool	Suffolk Beachfront Holiday Park
Talunga Park Caravan Park	Lake St Clair Campgrounds
Williamstown Caravan Park	Burdekin Cascades Caravan Park
Ascot Vale Leisure Centre	WaterMarc
Keilor East Leisure Centre	Murray Recreation and Caravan Park
Queens Park Pool	



## 2025 NEW VENUES

Bundaberg Aquatic Centre	Rapid Bay Campground
Chinchilla Aquatic Centre	Balaklava Swimming Pool
Dalby Aquatic Centre	Summit Aquatic and Leisure
Jandowae Aquatic Centre	Erindale Leisure Centre
Miles Aquatic Centre	St Ives Sports Centre
Tara Aquatic Centre	Club Jubilee One
Wandoan Aquatic Centre	Owen Swimming Pool
Ashford Memorial Swimming Pool	Hamley Bridge Swimming Pool
Inverell Aquatic Centre	Normanville Jetty Holiday Park
Sydney Lakeside Holiday Park	



## LOCAL HEROES & STORIES

# JANUARY 2025



### Float to Survive with GOswim campaign sees 20% boost in water safety knowledge and confidence

Over 60,000 GOswim students across almost 80 swim schools took part in Float to Survive, helping lift water safety knowledge and confidence by 20% in open water.

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### The impact of Belgravia Leisure's Community Network Forums

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### Belgravia Leisure make groundbreaking pledge

Belgravia Leisure became the second golf management company in Australia to sign the R&A Women in Golf Charter.

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# FEBRUARY 2025



**Belgravia Foundation's 2025 Inspiration Breakfast raises over \$63,000 for inclusive communities**

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**Heart attack survivor's family thanks lifesaving team at WaterMarc**

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**Belgravia Leisure Expands National Commitment to Reconciliation with Launch of Innovate RAP**

Belgravia Leisure marked a major milestone in its reconciliation journey with the launch of the Innovate stage of its Reconciliation Action Plan at the Heffron Centre in Maroubra.

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# FEBRUARY 2025



## Stromlo supporting para-athletes on their journey to the World Championships

Stromlo Leisure Centre proudly sponsored Australian Paralympic silver medallist Jasmine Greenwood as she prepared for the 2025 World Para Swimming Championships in Singapore.

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## 1,500 Locals celebrate the grand opening of East Fremantle Community Park

The new East Fremantle Community Park opened to more than 1,500 community members.

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## How MOVE's water safety programs are impacting multicultural communities

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# MARCH 2025



**Hepburn Bathhouse brings visibility to LGBTQI+ ageing at ChillOut**

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**Inverell Aquatic Centre opens to the local community**

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**60 Years on: Moree commemorates the Freedom Ride that changed Australia**

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# MARCH 2025



## Canberra shines as the city of movers

Canberra's leisure centres saw strong growth this year, with visitation up 43% since March 2024 and group exercise attendance rising 32% across Belgravia Leisure managed venues. The Move It Canberra Challenge drew 863 participants and delivered more than 51,000 active minutes.

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## 2025 Ray White Doreen Pro-Am delivers the goods at Yarrambat Park Golf Course

The stunning Yarrambat Park Golf Course set the stage for one of the biggest events on Belgravia Leisure's calendar, The 2025 Ray White Doreen Pro-Am.

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## Belgravia Leisure plays a key role in Victoria-first Water Safety Framework

Belgravia Leisure supported the launch of the Bass Coast and Mornington Peninsula Cross Council Water Safety Framework, collaborating with Life Saving Victoria and partner Councils to improve water safety across high risk coastal regions.

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# APRIL 2025



**New plan to cut waste, emissions and water use across venues**

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**Wai Ariki welcomes champion Māori performing arts group Te Kapa Haka o Ngāti Whakaue**

Wai Ariki Hot Springs and Spa welcomed a moving performance by Te Kapa Haka o Ngāti Whakaue, a powerful celebration of Māori culture and heritage.

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# APRIL 2025



## Golf goes rainbow at Yarrambat Park Golf Course

Yarrambat Park Golf Course hosted the third Rainbow Golf Cup, a colourful and inclusive 9 hole Ambrose event for LGBTIQA+ golfers and allies. Delivered with Melbourne Rainbow Golfers and partner organisations, the day created a relaxed, community focused space for players of all levels.

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Loftus donates old sports balls to bring joy to dogs at Shenton Park Refuge

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Belgrave Pro celebrates move into stunning South Australian campgrounds

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# MAY 2025



## A record-breaking tribute of love, loss and community

Laps for Josh, created by team member Kaz in honour of her late son, became a national standout, with Kaz and her team finishing first in Australia for kilometres swum in the 2025 Laps for Life campaign.

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## A celebration of Blind Golf Victoria at Geelong Golf Club

Blind Golf Victoria's Come and Try Day in Geelong welcomed 17 participants with limited or no sight, giving them the chance to experience the joy of golf.

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## Waikerie Sports Centre makes staying active easy

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# MAY 2025



**Wai Ariki showcases Māori innovation on The Drawing Board**

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**Belgrave Leisure lights up for inclusion on IDAHOBIT**

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**Empowering culturally and linguistically diverse women and girls through sport**

Whitlam Leisure Centre hosted the launch of the Play Our Way – Learn to Swim Program, marking a key milestone in expanding inclusive water safety access for CALD women and girls.

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# JUNE 2025



## Record turnout at Community Network Forums highlights the power of listening locally

Belgrave Leisure achieved its highest ever attendance at Community Network Forums, with 620 community members taking part, a 57% increase since September 2024.

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## Stromlo's GOswim program leads the nation in year-round water safety

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## Creswick Holiday Park breaks records during CresFest

Creswick reached 95.69% occupancy during CresFest, up from 78% the previous year. The new partnership with the festival brought strong demand, with cabins and sites full as visitors enjoyed the nearby celebrations.

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## Geelong Golf Club doubles membership with inclusive, community-first approach

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# JUNE 2025



## Kangaroos hop into East Fremantle Community Park for WA training week

East Fremantle Community Park hosted North Melbourne Football Club during their WA trip, with the Kangaroos using the gym, oval and onsite dining throughout their stay. Fans enjoyed the chance to watch sessions and meet their favourite players.

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**Quiet seaside campground hosts Aussie music icon Daryl Braithwaite**

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**BIG4 Sydney Lakeside Shines on National TV with Today Show Weather Crosses**

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# AUGUST 2025



**A new era for an icon: Hepburn Bathhouse & Spa reopens after our \$1.7M makeover**

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**Run the Forest 2025: From Rotorua's trails to Wai Ariki's waters**

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**Get Connected 2025: The future is already here**

Over 180 leaders from across Australia and New Zealand gathered at Marvel Stadium in Melbourne for Belgravia Leisure's flagship leadership event, Get Connected 2025.

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# AUGUST 2025



## Summit Aquatic and Leisure has opened its doors

Summit Aquatic and Leisure launched with a packed two day celebration, delivered with Mount Barker District Council. Locals explored the new \$52 million venue through free swim sessions and guided tours.

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**Singleton Heights Sports Centre turns games into lifelong connections**

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**Remote Northern Territory students travel 10 hours for life-saving swimming lessons**

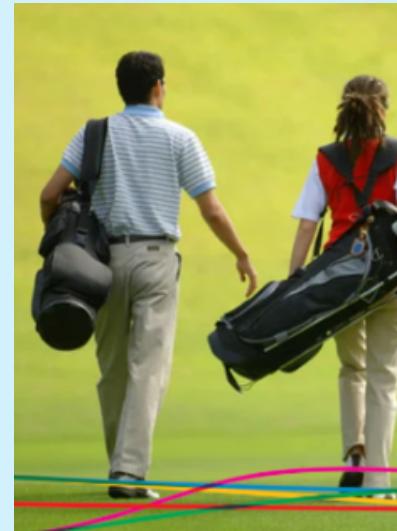
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# SEPTEMBER 2025



## Hop, Skip, Swim! Yawa's pathways boost physical activity and smiles

Yawa Aquatic Centre introduced GOswim Active Pathways, a playful entry experience that gets kids moving with simple games as they arrive for lessons. Since launch, moods have improved for both kids and carers and activity levels have lifted, including a 9% increase in steps for participating children.

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Celebrating 8,300 MHeLP completions and the expansion of Take Charge

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From coffee to containers, Belgravia Leisure is cutting waste across communities

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# SEPTEMBER 2025



## WAFL Finals bring 5,800 fans back to East Fremantle Community Park

East Fremantle Community Park came alive with over 5,800 footy fans as WAFL finals returned to Shark Park (Good Grocer Park) for the first time since 2022.

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## Hepburn Bathhouse & Spa celebrates success with new offerings, milestone celebrations and national TV exposure

Hepburn Bathhouse and Spa has experienced one of its strongest trading months in its 130 year history.

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# OCTOBER 2025



## Ascot Vale Leisure Centre steps into the future of community health

A visit to a leisure centre can now mean far more than a swim or gym session. Guests can access rehab advice, nutrition support, remedial massage and injury treatment all under one roof.

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**Erindale Theatre joins forces with Belgravia Leisure**

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**Caboolture Pool community rallies to support locals doing it tough**

Caboolture Pool and Fitness rallied with members and guests to collect blankets, toiletries and non perishable food for local support organisations.

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# OCTOBER 2025



## CultureWise begins field trial to strengthen cultural awareness across the leisure and aquatics sector

Belgrave Leisure began field testing CultureWise, a new digital cultural awareness program developed with Belgrave Foundation to strengthen Aboriginal and Torres Strait Islander cultural understanding across the sector. A full launch is planned for early 2026.

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## Hundreds flock to MARC Stadium for a slam-dunk NBA experience

More than 280 young athletes filled MARC Stadium in Bacchus Marsh for a high energy basketball clinic with NBA star Josh Giddey.

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# NOVEMBER 2025



## Driving change together: Celebrating the women strengthening local communities

Did you know that 62% of Belgravia Leisure's almost 8,000 strong workforce is made up of women, and that women also hold more than half of senior leadership roles across the organisation? These numbers show a strong foundation, yet the real impact comes from the people driving change on the ground.

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## NSW & ACT aquatics and recreation industry unites for inaugural Diversity and Inclusion in Leisure Forum 2025

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# NOVEMBER 2025



## Cérge accessibility tech reaches 4 million views across nearly 100 Belgravia Leisure venues

Cérge, in partnership with Belgravia Leisure and Belgravia Foundation has reached a significant milestone, with the tech's accessibility tools now viewed four million times across almost 100 Belgravia Leisure venues.

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**Belgravia Leisure launches new Teens Program across 60 venues in response to alarming teen drowning rates**

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**Future Golf and Belgravia Leisure expand nationally with a focus on female participation in WA**

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# DECEMBER 2025



## How over 1000 diverse voices are shaping stronger, more connected communities across Australia and New Zealand

Community Network Forums continue to grow, with more than 1,065 community members taking part across Australia and New Zealand, reflecting the strong trust and connection between our venues and local communities.

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## A passionate team completes a 58 thousand metre swim for sick kids at Warragamba Swimming Pool

The Warradale Swimming Team at Warragamba Swimming Pool has successfully completed their Christmas challenge, swimming a combined total of 58,000 metres to support families staying at Ronald McDonald House Charities Sydney, raising \$5000.

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## AWARDS & ACCOMPLISHMENTS

### APRIL



**Belgravia Leisure eyes Platinum Pools after achieving gold safety endorsement from Royal Life Saving Queensland**

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**Parkes Aquatic Venues achieve 98-100% in national safety accreditation ahead of Easter School Holidays**

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## AWARDS & ACCOMPLISHMENTS

MAY



**Ocean Beach Tourist Park wins People's Choice Caravan Park of the Year**

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**Belgravia Leisure recognised for leading efforts in aquatic safety and drowning prevention**

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**Miara Holiday Park's magical Make A Wish Easter fundraiser**

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## AWARDS & ACCOMPLISHMENTS

### JUNE



**Belgravia Leisure Wins National Award for Game-Changing MOVE IT CANBERRA! Campaign**

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**Inverell Aquatic Centre recognised for excellence in innovation**

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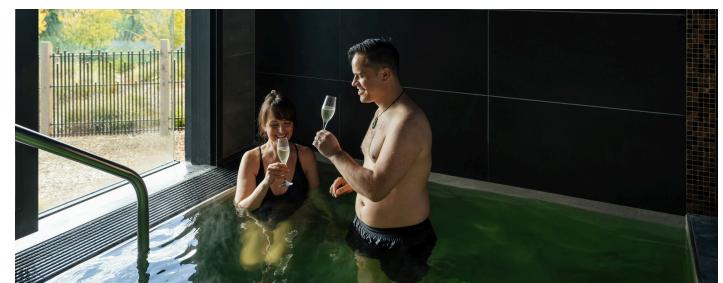


**Jaye Hansford wins Sue Fowler Award for breaking down barriers for youth**

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## AWARDS & ACCOMPLISHMENTS

# JULY



**Wai Ariki in the running for top international wellness awards**

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## AWARDS & ACCOMPLISHMENTS

# AUGUST



**Celebrating Excellence: Highlights from the 2025 Belgravia Leisure Awards**

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**Belgravia Masters Swim Team shines at the Great Barrier Reef Masters Games**

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**Swan Hill ARC plays a role in raising over \$2.6 million to bring life changing MRI service to the community**

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## AWARDS & ACCOMPLISHMENTS

### SEPTEMBER



Float to Survive with GOswim recognised at ASSA Awards after supporting 60,000 children

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Byron Bay's best! See why First Sun Holiday Park just struck gold

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## AWARDS & ACCOMPLISHMENTS

### OCTOBER



**Canberra Olympic Pool's young gun dominates at Australian Short Course Championships**

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**Belgrave Leisure golf courses named finalists at 2025 Victorian Golf Industry Awards**

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**\$260k raised, 15 years strong: Cleveland Aquatic Centre Swimathon makes a global impact**

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## AWARDS & ACCOMPLISHMENTS

### OCTOBER



Five awards and a four-year streak: Big wins for Belgravia Leisure at 2025 ARI Awards of Excellence

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Wellness wins for Wai Ariki and Hepburn Bathhouse and Spa

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Suffolk Beachfront Holiday Park win gold, making relaxation a reality

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## AWARDS & ACCOMPLISHMENTS

### DECEMBER



**Belgravia Group's Geoff Lord recognised with Beyond Activ Lifetime Achievement Award**

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**Belgravia Leisure sets new national benchmark in aquatic safety for 2024/25**

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# 2025 BELGRAVIA LEISURE



## VENUE AWARDS



# 2025 BELGRAVIA LEISURE

## VENUE AWARDS



**Guest First Award:**



**CentrePoint Sport & Leisure Centre**

**Safety Award:**



**Yawa Aquatic Centre**

# 2025 BELGRAVIA LEISURE



## VENUE AWARDS

### *Innovation Award:*



**Pelican Park Pop Up**

### *Health Club Of The Year Award:*



**East Fremantle  
Community Park**

# 2025 BELGRAVIA LEISURE

## VENUE AWARDS



**Swim School Of The Year Award:** **Sustainability Award:**



**Stromlo Leisure Centre**



**Yawa Aquatic Centre**

# 2025 BELGRAVIA LEISURE



## VENUE AWARDS

### Community Program Award:



**Knox Leisureworks -  
Veterans Exercise Program**

### Inclusive Project Program Award:



**Gungahlin Leisure Centre - Refugee  
& Migrant Swim Program & Afghan  
Women's Group**

# 2025 BELGRAVIA LEISURE

## VENUE AWARDS



*Support Superstar Award:*



**Sarah Podesta**

*Belgravia Foundation Award:*



**Ian Thorpe Aquatic Centre -  
Ukrainian Refugee Aquatic Program**

# 2025 BELGRAVIA LEISURE



## VENUE AWARDS

**Tourism Venue of the Year:**



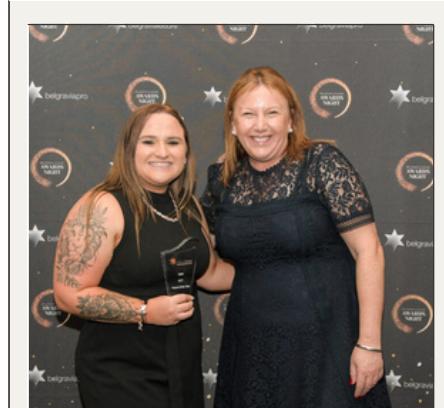
**Ocean Beach  
Tourist Park**

**NSW Venue of the Year:**



**Ian Thorpe  
Aquatic Centre**

**ACT Venue of the Year:**



**Stromlo Leisure  
Centre**

**NZ Venue of the Year:**



**Wai Ariki Hot  
Springs & Spa**

# 2025 BELGRAVIA LEISURE



## VENUE AWARDS

**SA Venue of the Year:**



**Wulanda Convention & Recreation Centre**

**WA Venue of the Year:**



**Carramar Golf Course**

**VIC/TAS Venue of the Year:**



**Monbulk Aquatic Centre**

**QLD Venue of the Year:**



**Lawnton Aquatic Centre**

# 2025 BELGRAVIA LEISURE

## VENUE AWARDS

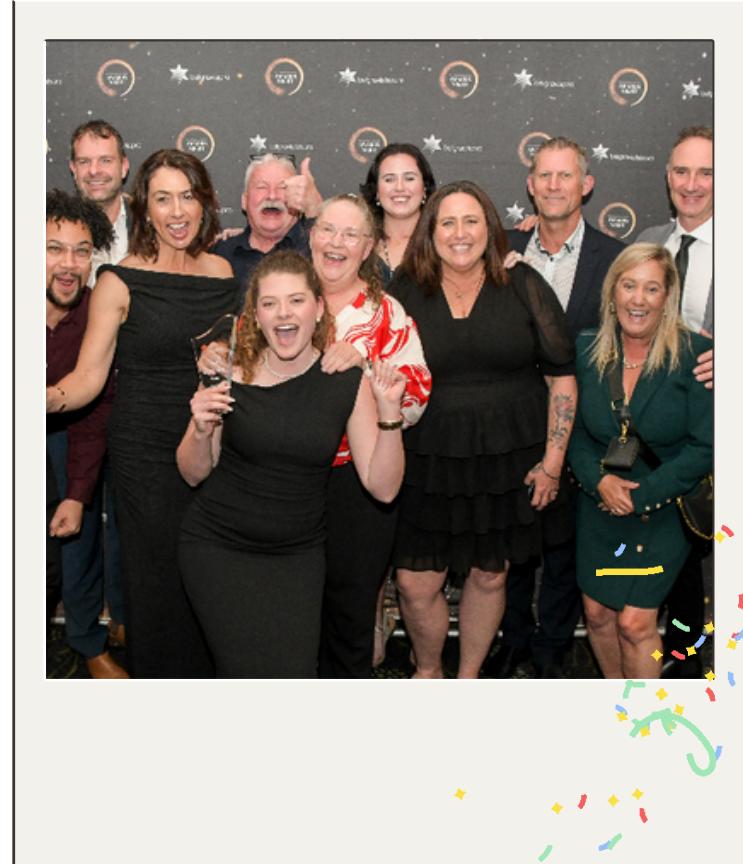


**Our Belgravia Leisure Venue of the Year is;**

**Lawnton Aquatic Centre!**

The venue has performed well in a number of key areas of our venue health scorecard, achieving a significant score in both non-financial and financial KPIs:

- One of the lowest Gap % in the company at 3%
- Gross Margin increase of 2.3%
- Wage to income ratio decrease on previous year
- An eNPS score of 92.3% in 2025, up from 60% in 2024
- Mystery Shop average 89%
- 95.37% Royal Life Audit Score





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