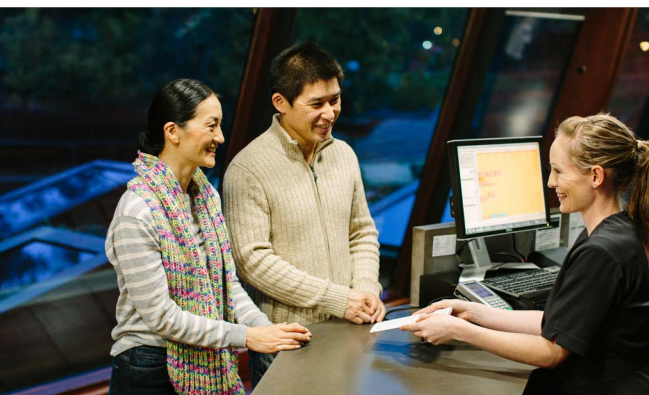


2023

A Heartfelt Thank You
Celebrating 2023 with our
amazing teams!



WE ACKNOWLEDGE, WE SUPPORT

Belgravia Leisure in addition to BelgraviaPRO respectfully acknowledge and recognise Aboriginal and Torres Strait Islander peoples as Traditional Custodians of Country and pays respect to their cultures and Elders past and present.

Belgravia Leisure & BelgraviaPRO proudly welcome, support and include all people into the facilities, programs, services and employment it offers to communities across Australia and New Zealand.

Social Responsibility





GEOFF LORD

Chairman and CEO
Belgravia Group

Dear Belgravia Leisure & BelgraviaPRO Teams,

As we approach the end of 2023, I wanted to take a moment to express my deepest gratitude and appreciation for all that we have achieved together this year. It has been an extraordinary journey, filled with challenges, triumphs and unwavering dedication from each and every one of you.

Over several years, our Belgravia family has demonstrated remarkable resilience, adaptability and determination in the face of unprecedented times. We faced uncertainties head-on, embraced change and emerged stronger as a result. Your unwavering commitment to our shared vision and values has been nothing short of inspirational.

Together, we have reached new heights and consistently delivered outstanding results. It reflects our strong commitment to our partners and communities to deliver upon our promise of connecting communities to leisure.

Inclusivity and accessibility for all are at the forefront, with the impactful efforts of the Belgravia Foundation, Belgravia Foundation Aotearoa and our partnerships with remarkable organisations like Cérge, ensuring individuals with disabilities receive personalised customer service. Determined2's pioneering work in disability and injury, Immersion Therapy, will also revolutionise inclusivity across some of our venues in Australia and New Zealand.

As well as this, we also recently introduced the Belgravia Leisure Census to get to know our teams better.

We firmly believe that understanding who we are as individuals and as a collective is the first step toward fostering an inclusive workplace.

Your collective efforts have not only strengthened our company but also positively impacted the communities we serve. The profound impact of our work extends beyond our financial success and I am grateful for the positive change we are bringing to the world.

I would like to extend my appreciation to every member of our Belgravia family, from the front lines to our leadership team led by our CEO Nick Cox.

As we move into 2024, we face new challenges and opportunities and I am confident that with the same dedication and spirit that defined 2023, we will continue to thrive and make a lasting difference. I am truly honoured to lead such an exceptional team and am excited to see what the future holds for us.

Thank you for your hard work, commitment and the incredible contributions you have made to Belgravia Leisure and BelgraviaPRO. I am deeply grateful for your efforts and look forward to another year of shared success in 2024.

From the Lord family and I, we're wishing you and your loved ones a joyous holiday season and a prosperous New Year!

Warmest Regards,

Geoff

**NICK COX**

Chief Executive
Officer

As we approach the conclusion of this remarkable year, I am delighted to present our 2023 'Thank You' Booklet, a testament to the collective achievements of Belgravia Leisure. It is with immense pleasure that we reflect on the extraordinary accomplishments of our dedicated team members, a source of pride for the entire Executive Leadership Team.

Throughout 2023, Belgravia Leisure was fortunate to be acknowledged and receive numerous industry awards, underscoring the diversity and excellence of our services. We garnered recognition for innovation, sustainability, safety, customer excellence and our unwavering commitment to access and inclusion. Congratulations to all the outstanding venues and individuals who received accolades, contributing to our stellar year.

I take this moment to express my heartfelt gratitude to the staff who played pivotal roles in our growth and success. The addition of new venues presented challenges, however, the commitment and dedication of our team shone through as they prioritised delivering quality customer experiences when settling into new venues.

Every one of our 6,000+ employees play a critical role in our collective success as we strive to build our reputation as the best management company in the health and leisure sector. Our success is built on the judgment of each individual customer's experience. Let's continue our 'guest-centric' approach, ensuring we uphold the highest standards.

As we embrace the holiday season and a chance to get together with family and friends, it's an opportunity to reflect on the year that was and prepare for the challenges of the year ahead.

Thank you for your invaluable contribution in 2023. Your passion and commitment are truly appreciated.

I wish you a safe and happy festive season and look forward to seeing you in 2024.

Nick



ANTHONY MCINTOSH

Chief Operating Officer

Proud and humbled as I reflect on 2023. It has been a busy year full of many highs and the occasional low. I am proud of the entire Belgravia Leisure team for their tireless contribution to our mission of 'Bringing Leisure to Life' through your actions, efforts and hard work.

The feedback I often get as I make my way around the venues and parks across Australia and New Zealand and meet our various contract partners is how much they appreciate the job of our Venue Manager. Knowing the community and delivering great programs and services are often discussed and the feedback I receive is positive. In fact, we know a number of contract renewals or contract variations have been a direct result of the relationship the Venue Manager and staff have developed with multiple levels of our contract partners. This is a reflection of the tireless work you do at a local level.

I would also like to thank all the support staff for their leadership in developing the resources required and providing support at a local level to edge our way closer to excellence. This is acknowledged and appreciated at a venue level.

Finally, I am humbled by the commitment and extra discretionary effort that our collective team contributes to the outcomes daily. We have transitioned over 30 new venues into the organisation in 2023 which has seen many staff travelling across the organisation and sacrificing time away from family and friends to ensure the transition to 'business as usual' is successful.

A highlight for me was seeing the many industry awards that staff, venues and programs received in 2023. Congratulations to all winners of the Belgravia Leisure, BelgraviaPRO and external awards.

I'm excited for 2024 and look forward to all the opportunities ahead. Opportunities to drive improvement in the venues we currently operate, opportunities to continue to introduce new venues to the Belgravia Leisure family and opportunities for you, our teams, to grow and develop your careers.

Go team Belgravia Leisure!

Macca

**PENNY EVANS**

Chief Marketing Officer

It's been my honour to cycle through an entire Belgravia Leisure year now and witness this extraordinary machine in action – fueled entirely by the passion of its incredible people. As I consider the 'year that was' I can feel the palpable energy through the actions of those in the venues and central teams alike – the pure momentum that keeps us moving.

A year of huge change – mostly of it extraordinarily positive but with the usual bumps in the road – and it's been the passion and talent of each team member across New Zealand and Australia that has inspired and motivated me. Your willingness to go above and beyond – to get that email out, to stay until well past close when a transition is on the cards, to deliver the perfect press release, or website or swimming lesson – that has truly elevated each project.

I'm so proud to work in a team where a culture of collegiate perseverance and innovation is supported and encouraged; where challenges are negotiated with grace and determination. It's truly part of the Belgravia Leisure DNA.

As I consider the achievements of the year, I'm also looking at those projects that are peeking over the horizon in 2024. My team has the privilege of working with so many of you in our different disciplines and we can't wait to deliver our part in even greater opportunities for growth and success for you all.

Wishing you and your loved ones a wonderful summer and festive season.

Penny


MARK BLAKE

General Manager
New Zealand

Kia Ora, what a year 2023 has been for Belgravia Leisure New Zealand. With plenty of ups and downs, we are proud to share that New Zealand is experiencing a remarkable surge of growth. It's been an exciting year for us with four new sites joining our family and one more on the horizon.

Our new additions this year include Carterton, an outdoor pool near Masterton, Kiwa Pools Swim School in Gisborne, Gallagher Recreation Centre in Te Kuiti and the world-renowned Wai Ariki Hot Springs & Spa in Rotorua.

Wai Ariki Hot Springs and Spa has continued to dominate the headlines for all the right reasons in New Zealand, recently being crowned the Best New Spa at the 2023 Spa and Wellness Awards, receiving three prestigious accolades at the Designers Institute Awards and Qualmark's highest accreditation.

As we look ahead, we eagerly anticipate the opening of Te Hiku Sports Hub in Kaitia, a fantastic swimming pool and fitness centre built with unwavering community support and self-raised funding.

The post-COVID slowdown seems to be behind us and business has returned to normal. The challenges of 2022 tested us all, but our dedicated teams persevered,

turning our venues around with remarkable success. This achievement stands as a testament to the incredible commitment of our entire team.

The Auckland tender is a significant milestone for us, encompassing our four Auckland sites, six from CLM, 11 from YMCA and notably, 22 sites from the Council tendered for the first time. Many team members, including Irene Smith, Scott McDonald, Bryce Geyer and Kara Monaghan, invested countless hours of hard work, along with numerous teams from both sides of the ditch.

I extend our heartfelt thanks to everyone for their invaluable input, dedication and guidance. We've achieved an early submission, breaking all tendering conventions, as submissions are typically finalised in the last ten minutes with intense price debates.

The significance of this tender cannot be understated, as its outcome will have a profound impact on our business in New Zealand and ripple effects across the entire Belgravia Group.

Thanks to all our employees for making all this possible. It's an exciting time for Belgravia Leisure in Aotearoa.

Ngā mihi,

Mark

**MATT GREEN**

General Manager
Corporate Services

Hi team, in reflecting on 2023, firstly, we want to thank you all individually for your enormous effort and commitment to Belgravia Leisure – not only the fantastic work you do every day, but also for your demonstrable dedication and passion for our purpose, strategic priorities and values.

From a team and operational perspective, the word that springs to mind immediately is 'opportunity'. Belgravia Leisure has provided enormous opportunities throughout 2023 – the ongoing growth in the Belgravia Group creates opportunity – change and the impacts of change create opportunity – particularly as we continue to evolve the support services function and ensure we are doing all we can to support customer facing teams.

Many of you have taken those opportunities and have progressed in your role, have moved your team forward or have taken on a project that has expanded your skill set or provided a new challenge.

In taking on those opportunities, we hope that you have had a year of learning, growth and development and ultimately feel the year has been rewarding and enjoyable. I encourage everyone to look at what 2024 at Belgravia Leisure will provide and continue to maximise the opportunities that present themselves.

Thank you to the Corporate Services Leadership Team for their support and guidance throughout the year and to all of the CS team for their dedication and resilience in delivering outstanding outcomes.

It is a privilege to have joined this team this year and I'm really looking forward to 2024. Thanks again and have a great festive season.

Matt



SCOTT MCDONALD

General Manager
Business Development

At the start of calendar 2023, from a growth perspective we had some clear goals to achieve. First and foremost was the retention of a considerable number of existing contracts to be retained. In preparing our response to these tenders, we have gathered evidence from these venues about the impact they have had locally. There are literally too many examples of the meaningful impact we have had welcoming guests of all backgrounds to our parks and venues.

The social impact alone is amazing, but it does bring the added benefit of providing irrefutable evidence for why Belgravia is the partner of choice across the industries we serve in Australia and New Zealand. This evidence will ensure that we retain our current contracts and, in some instances, do so with much better terms as we are now considered a partner of choice.

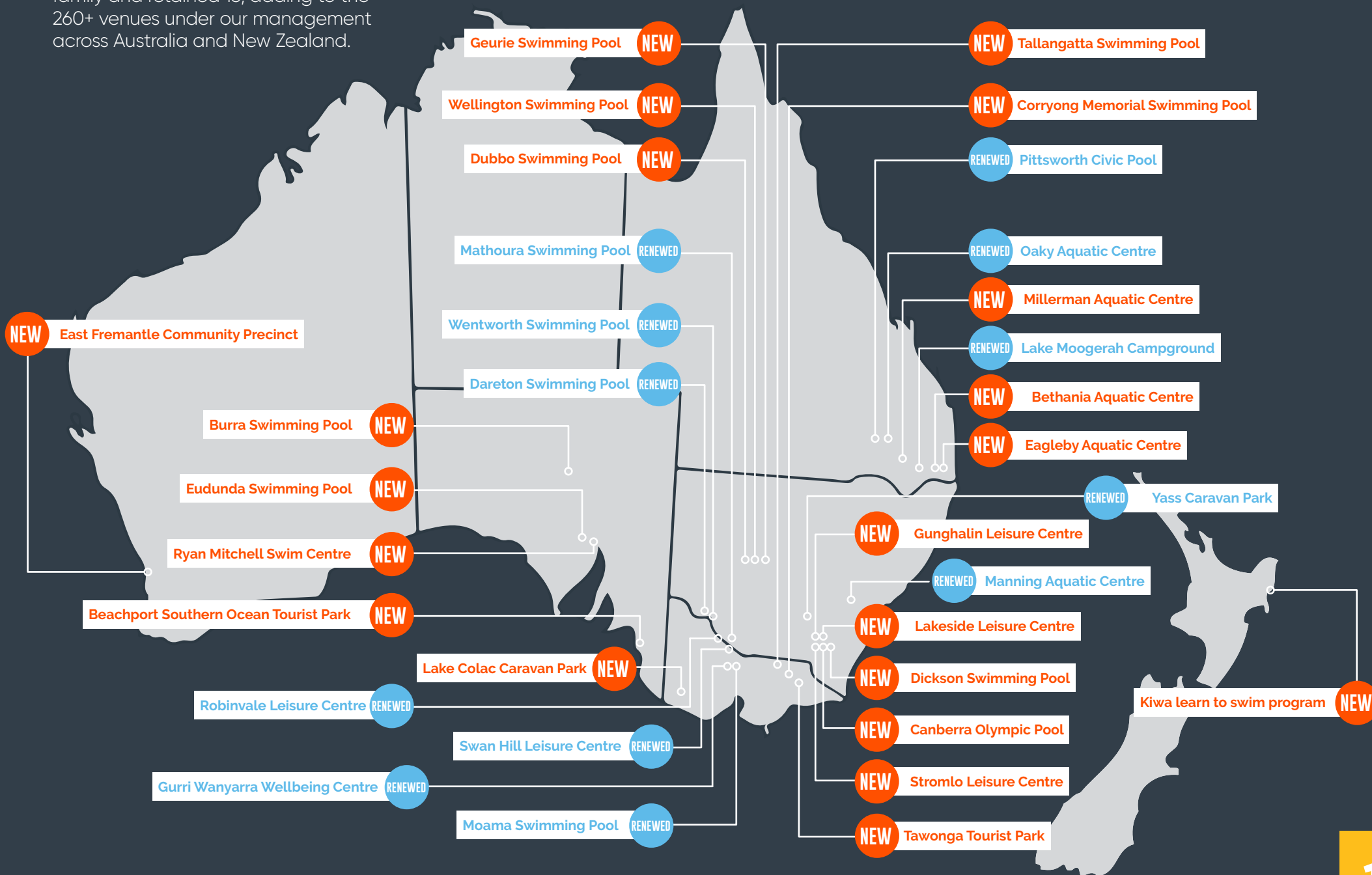
In addition to ensuring we retain our current contracts – we have targeted a small number of very important new contracts this year. Australian Capital Territory (ACT) was one of these, so it is incredibly pleasing to welcome approximately 600 new Belgravia Leisure team members across those five venues in Canberra. The other opportunities we have targeted are still being evaluated, so hopefully, we will have some exciting news about these in early 2024.

It is acknowledged that with growth comes opportunities and challenges. Being charged with the responsibility of driving the growth aspirations of BelgraviaPRO and Belgravia Leisure was once something that came with a certain degree of pressure for me, personally. Over time as I have observed the growth of our people and the expansion of our impact, this has given me great confidence that we will deliver success no matter the areas we step into. So, where there was once pressure, today I feel enormous privilege to deliver to the growth aspirations of this incredible business.

Finally, the work of my incredible team and those we have supported in retaining their contract or winning new work is genuinely appreciated. Christmas will be an extremely busy time for the entire business, but I hope you all enjoy some down time with friends and loved ones and take a moment to reflect on personal growth and success in what has been collectively a very successful 2023.

Scott

We welcomed 29 new venues to the family and retained 13, adding to the 260+ venues under our management across Australia and New Zealand.





LOCAL HEROES, LOCAL STORIES



January 2023

1.8 MILLION AUSSIES TUNE INTO SUNRISE WEATHER CROSSES AT MICHAEL WENDEN AQUATIC LEISURE CENTRE

With several tragic drownings over summer, it's important that we remind the public that they, too, can be lifesavers by taking a few simple precautions.

[Read Article](#)



BUSH NIPPERS TACKLE INLAND WATER SAFETY

In a partnership with Life Saving Victoria, Gurri Wanyarra Wellbeing Centre has delivered this life-saving holiday swim program to kids from the Bendigo area, with the program being showcased across WIN News, Channel 7 News Bendigo and The Bendigo Advertiser.

[Read Article](#)



February 2023

MEET AZIZ COOPER, SUPPORTING UNDERREPRESENTED COMMUNITIES AND ENSURING NO ONE MISSES OUT

As a Community Engagement Coordinator, Aziz supports connections between underrepresented communities and their local leisure venues for their health and wellbeing.

[Read Article](#)



RAINBOW GOLF CUP DAY CELEBRATES LGBTQIA+ GOLFERS AND ALLIES OF ALL AGES AND ABILITIES

Yarrambat Park Golf Course's inaugural Rainbow Golf Cup Day was a huge success, completely selling out whilst bringing together LGBTQIA+ golfers and allies of all ages and abilities.

[Read Article](#)



TAWONGA TOURIST PARK DONATES EQUIPMENT TO SUPPORT OUTDOOR EDUCATION AND YOUTH DEVELOPMENT

Tawonga Tourist Park has donated equipment and furniture to registered not-for-profit and community-based charity Boys to the Bush.

[Read Article](#)



February 2023

GLENORCHY'S BUSIEST JANUARY ON RECORD

Glenorchy War Memorial Pool in Glenorchy, Tasmania celebrated its busiest January on record, thanks to a super summer enjoyed by local swimmers.

[Read Article](#)



March 2023

EMPOWERING NORTHERN BAY COLLEGE STUDENTS THROUGH SEED PROGRAM SCHOLARSHIP

Northern Bay College SEED Program (Sport, Empowerment, Education and Development) awarded six students from years 7 to 10 a scholarship from Geelong Golf Club with the support of the Belgravia Foundation.

[Read Article](#)



SUCCESSFUL MOVE MOONEE VALLEY TRIATHLON CELEBRATES COMMUNITY FITNESS AND WELLBEING

The annual MOVE, Moonee Valley Triathlon event, was held at Queens Park Swimming Pool. With over 90 participants of all ages and levels, the event was a fantastic celebration of community fitness and wellbeing.

[Read Article](#)



April 2023

AUBURN RUTH EVERUSS AND WHITLAM LEISURE CENTRE JOIN FORCES WITH AFGHAN WOMEN ON THE MOVE TO MAKE SWIMMING DREAMS COME TRUE

In a heartwarming partnership, Auburn Ruth Everuss Aquatic Centre and Whitlam Leisure Centre have joined hands with Afghan Women on the Move to make swimming lessons accessible and empower Afghan women with life-saving swimming skills.

[Read Article](#)



LOCAL DOGS MAKE A SPLASH AT SWAN HILL OUTDOOR POOL

Dog lovers in Swan Hill were treated to a fun-filled day out as 33 local dogs made a splash at the Swan Hill Outdoor Pool for the end-of-season Dog's Day Out event.

[Read Article](#)



LIVERPOOL'S INDIGENOUS YOUTH DIVE INTO SUCCESS WITH LEARN TO SWIM PROGRAM

In partnership with the Gandangara Local Aboriginal Land Council, Liverpool's Indigenous Learn to Swim program delivered 23 youths under 12, a program of crucial weekly swimming lessons that could one day save their lives.

[Read Article](#)



April 2023

BPRO CELEBRATES FIRST SUN HOLIDAY PARK'S FEATURE ON FOXTEL AND SKY TV'S EAT, PLAY & STAY PROGRAM

First Sun Holiday Park in Byron Bay was featured in the Foxtel and Sky TV Eat, Play & Stay program. The program is a popular show that showcases various holiday parks and resorts across Australia and New Zealand.

[Read Article](#)



KEILOR PUBLIC GOLF COURSE HOSTS SPECIAL OLYMPICS TEAM, SHOWCASING INCLUSIVE AND ACCESSIBLE GOLF

Keilor Public Golf Course hosted a tournament for golfers affiliated with the Special Olympics program. KPGC is renowned for its inclusivity and accessibility to golfers of all backgrounds and abilities.

[Read Article](#)



May 2023

ASCOT VALE LEISURE CENTRE BECOMES THE FIRST LEISURE CENTRE IN AUSTRALIA TO ACHIEVE CARBON NEUTRAL CERTIFICATION, PAVING THE WAY FOR A SUSTAINABLE FUTURE

Ascot Vale Leisure Centre's efforts towards reducing the building's environmental impact have paid off, with the venue being certified carbon neutral through the Climate Active Standard.

[Read Article](#)



GM NEW ZEALAND MARK BLAKE AND HIS TEAM PEDALLED 4,828KM ACROSS AMERICA TO RAISE OVER \$100,000 FOR CHILDREN & YOUTH CHARITIES IN NEW ZEALAND

Mark is part of a team of four Kiwis, Team NZBLUE, who pedalled the gruelling Race Across America (RAAM) to support several charitable causes.

[Read Article](#)



ACCESS FOR ALL ABILITIES PROGRAM A SUCCESS AT ASCOT VALE AND KEILOR EAST LEISURE CENTRES

The Access for All Abilities Swim and Social Program was a great success at Ascot Vale Leisure Centre and Keilor East Leisure Centre. The free 10-week program is designed for people with disabilities aged 18+ to engage in various water activities in a social, supportive and inclusive environment.

[Read Article](#)



May 2023

BELGRAVIA FOUNDATION AOTEAROA AND SWIMMING NEW ZEALAND EMPOWER CHILDREN WITH VISUAL IMPAIRMENTS

Belgravia Foundation Aotearoa and Swimming New Zealand joined forces to empower children with visual impairments by delivering a hugely successful Blind and Low Vision Camp in Auckland.

[Read Article](#)

CERGE APP BREAKS DOWN BARRIERS FOR LOCAL AMPUTEE AT MACKAY AQUATIC RECREATION COMPLEX

As a single leg amputee, Stephen was initially terrified to think about swimming. But a visit to Mackay Aquatic Recreation Complex using the Cérge app has changed all of that, and he now regularly enjoys the health benefits that come with this exercise.

[Read Article](#)



May 2023

A CUPPA, SOME CAKES AND AN AQUA AEROBICS CLASS RAISES \$1,400 FOR AUSTRALIA'S BIGGEST MORNING TEA

Nerang Aquatic Centre raised a cup of tea, an aqua aerobics class and a delectable array of pastries, cupcakes and sandwiches in the name of The Cancer Council's fundraising initiative, Australia's Biggest Morning Tea.

[Read Article](#)



June 2023

PUPS PAR-THREE AT GLANVILLE GOLF COURSE'S GOLF AND PUP DAY

Glanville Golf Course, located in South Australia, has welcomed golfers and their fur-buddies to experience its first Golf and Pup Day as part of an inclusion initiative for its golfing community.

[Read Article](#)



CLEVELAND AQUATIC CENTRE'S RUSSELL BOYSEN RACES FOR GOLD IN FRANCE

Cleveland Aquatic Centre's Lifeguard Assistant, Russell Boysen, has never let Down Syndrome get in the way of his passion for swimming, as can be seen by his race for gold at the Virtus Global Games in Vichy, France.

[Read Article](#)





June 2023

WATERMARC BANYULE TAKES THE WIN AT VICSPORTS AWARDS NIGHT

WaterMarc Banyule celebrates being awarded the VicHealth Active Recreation Initiative of the Year for their Women's Only Slide Night at the Victorian Sports Awards (VSAs).

[Read Article](#)



ALBANY CREEK HEAD COACH SUPPORTS AUSTRALIAN DEAF SWIMMING TEAM

Brendan Dowling, Head Coach at Albany Creek Leisure Centre coached a promising young athlete, 14-year-old Tobi Rinaldi, in the 6th World Deaf Swimming Championships (WDSC) held in Buenos Aires.

[Read Article](#)



July 2023

SECLUDED BEAUTY AWAITS: BPRO'S HIDDEN GEM COLLECTION

Step into a world of wonder as we unveil the hidden treasures nestled within Bpro's diverse collection of holiday parks. From the wild snow and mountains of Tawonga to the serene shores of Airlie Beach, each location holds a unique allure waiting to be uncovered.

[Read Article](#)



August 2023

BELGRAVIA GROUP CHAIRMAN AND CEO GEOFF LORD INSPIRED BY ALL THAT IMMERSION THERAPY HAS TO OFFER

When Geoff Lord, Chairman and CEO of Belgravia Group, was so inspired by the life-changing impacts for people undergoing Immersion Therapy, he spontaneously took to the stage and made an 'on-the-spot' personal donation of \$10,000.

[Read Article](#)



HOW AI-POWERED TRANSFORMATIONS BY OUR GUEST EXPERIENCE SOLUTIONS TEAM AND MILL PARK LEISURE HAVE ELEVATED OUR GUEST EXPERIENCE

Belgravia Leisure's Guest Experience Solutions team has collaborated closely with Mill Park Leisure and our Contact Centre team, demonstrating how the integration of Artificial Intelligence (AI) can significantly enhance our guest experience.

[Read Article](#)



WHITLAM LEISURE CENTRE'S RETURN AND EARN MACHINE COLLECTS 10 MILLION CONTAINERS

The Return and Earn Machine at Whitlam Leisure Centre has achieved a massive milestone with the collection of its 10 millionth container, saving 600,000 kilograms of waste previously destined for landfill.

[Read Article](#)



August 2023

INCLUSIVE LEARN TO SWIM PROGRAM EMPOWERING DEAF CHILDREN THROUGH WATER CONFIDENCE

In a heartwarming initiative, the Mount Albert Aquatic Centre in Auckland, New Zealand, is empowering deaf children through Learn to Swim classes tailored to their unique needs.

[Read Article](#)

September 2023

COMING TOGETHER TO CHAMPION MENTAL HEALTH ON R U OK? DAY

Belgravia Leisure venues from around the country came together in a vibrant display of solidarity on R U OK? Day. In a sea of uplifting yellow, our dedicated teams, members and guests stood united in the pursuit of better mental health.

[Read Article](#)



SAMER KAMAL TALKS ACHIEVING HIS DREAMS, WHAT IT MEANS TO BE INCLUDED & THE ONE THING THAT HELPS HIM OVERCOME ANY CHALLENGE

Samer Kamal, Venue Manager at SWIRL, epitomises growth and inclusivity at Belgravia Leisure. Originally from Amman, Jordan, Samer quickly advanced from a swim teacher to Venue Manager at SWIRL.

[Read Article](#)



WE WELCOME BACK DEB GRAHAM AS WA AREA MANAGER: A HOMECOMING FOR GROWTH AND EXCELLENCE

With a career spanning two decades, we are thrilled to welcome back a familiar face, Deb Graham, to our team as the Western Australia Area Manager.

[Read Article](#)



November 2023

REMOVING BARRIERS AND EMPOWERING CALD AND REFUGEE YOUNG ADULTS THROUGH TENNIS

In a heartwarming collaboration between Reclink Australia, the Australian Tennis Foundation and Belgravia Leisure, the Multicultural School Holiday Tennis Program unfolded at Michael Clarke Recreation Centre.

[Read Article](#)



WHITLAM LEISURE CENTRE PARTNERS WITH TAFE NSW TO EMPOWER LOCAL COMMUNITY WITH JOB OPPORTUNITIES

Whitlam Leisure Centre has joined forces with TAFE NSW to provide essential skills training to the Liverpool community.

[Read Article](#)



GEELONG GOLF CLUB CELEBRATES SUCCESS OF 2023 SCHOLARSHIP PROGRAM

Geelong Golf Club proudly concluded its highly successful scholarship program, dedicated to supporting year 10 students from Northern Bay College's SEED program.

[Read Article](#)



December 2023

NURTURING INCLUSIVE COMMUNITIES FOR INTERNATIONAL DAY OF PEOPLE WITH DISABILITY (IDPWD) 2023

Every year on December 3rd, the world comes together to observe International Day of People with Disability (IDPWD). We joined hands with our communities and Council partners to celebrate this important day.

[Read Article](#)



EMPOWERING WOMEN ON AND OFF THE GREEN WITH GOLF AUSTRALIA'S GET INTO GOLF PROGRAM IN WESTERN AUSTRALIA

Marangaroo and Point Walter Golf courses have committed to creating an environment where women, regardless of age or skill level, can feel comfortable and included on the golf course.

[Read Article](#)

LAUNCHES AND CELEBRATIONS



January 2023

BELGRAVIA ACADEMY BECOMES FIRST RTO IN AUSTRALIA TO DELIVER NEW, NATIONALLY ACCREDITED POOL LIFEGUARD SKILL SET

Belgravia Academy is celebrating the recent approval to be the first RTO or TAFE in the country to train and assess students in the new Pool Lifeguard Skill Set.

[Read Article](#)



February 2023

BELGRAVIA FOUNDATION'S 2023 INSPIRATION BREAKFAST PROMOTES PARTICIPATION IN EVERYTHING LEISURE OFFERS SO 'NO ONE MISSES OUT'

Belgravia Foundation hosted its sixth annual Inspiration Breakfast, raising over \$38,000 to provide programs and initiatives that assist people with various needs to access sport, leisure, fitness health and recreation experiences.

[Read Article](#)



February 2023

SUPPORTING LIFE SAVING VICTORIA'S PINK PATROL INITIATIVE CELEBRATING WOMEN IN LIFESAVING

We recognise the vital role that women have played in shaping the lifesaving industry, and we are proud to support initiatives such as Pink Patrol that celebrate women's contributions to this industry.

[Read Article](#)



HEPBURN BATHHOUSE & SPA PARTNERS WITH DAYLESFORD CHILLOUT FESTIVAL TO PRESENT SPLISH SPLASH

The Daylesford Chillout Festival is the biggest LGBTQI+ regional festival in Australia. One of the standout events during the festival is Splish Splash at Hepburn Bathhouse & Spa, hosted by the iconic Frock Hudson and special guest Polly Filla.

[Read Article](#)



March 2023

WULANDA RECREATION AND CONVENTION CENTRE OFFICIALLY OPENS IN MOUNT GAMBIER, SOUTH AUSTRALIA

The Wulanda Recreation and Convention Centre's official opening in Mount Gambier occurred on March 16, 2023. The multi-purpose venue is a local community hub for sports, events, conventions, and catering.

[Read Article](#)



April 2023

BELGRAVIA ACADEMY LAUNCHES SUCCESSFUL POOL LIFEGUARD COURSE AND OFFERS EXCITING PROMOTION

Belgravia Academy's first Pool Lifeguard course was a resounding success, receiving 20 bookings since its launch on April 3rd at Knox Leisureworks.

[Read Article](#)



May 2023

HEFFRON CENTRE PROVES TO BE A HIT ON OPENING WEEKEND

Locals flocked to a free exclusive community sports weekend at the Heffron Centre, Randwick City's brand-new state-of-the-art community sporting hub.

[Read Article](#)



HEPBURN BATHHOUSE & SPA'S WELLNESS VILLAS OFFICIALLY LAUNCH

Hepburn Bathhouse & Spa and Hepburn Spa Retreat launched four brand-new luxury Wellness Villas where guests can enter a private wellness sanctuary and discover true serenity in your curated wellness experience.

[Read Article](#)



June 2023

WAI ARIKI HOT SPRINGS AND SPA OFFICIALLY OPENS TO THE WORLD

The luxury Wai Ariki Hot Springs and Spa on the shores of Lake Rotorua, in New Zealand's North Island, has been officially opened by Prime Minister Chris Hipkins, culminating a momentous journey for the city and cementing an iconic identity for the country.

[Read Article](#)



July 2023

GROUND-BREAKING DEAL IS SIGNED TO OFFER INNOVATIVE IMMERSION THERAPY SERVICES ACROSS THE COUNTRY

Previously only available in Adelaide, a collaboration between Determined2 and Belgravia Leisure made the world-first, award winning service of Immersion Therapy available in community leisure centres across Australia and beyond.

[Read Article](#)



September 2023

FOR THE VERY FIRST TIME, HEPBURN SPRING'S BEST KEPT SECRET IS NOW AVAILABLE FOR GUESTS TO ENJOY

Previously kept under wraps for private use by its owner, this luxurious, newly refurbished penthouse hidden away in Hepburn Springs is now available to enjoy.

[Read Article](#)



BELGRAVIA LEISURE JOINED FORCES WITH AUSCYCLING TO TRANSFORM AUSTRALIAN CHILDREN INTO CONFIDENT CYCLISTS

In a bid to reverse the alarming decline in active travel to school and promote healthier lifestyles among Australian children, we proudly teamed up with AusCycling for the groundbreaking launch of AusBike.

[Read Article](#)



October 2023

BELGRAVIA LEISURE AND CÉRGE JOIN FORCES TO REVOLUTIONISE INCLUSIVITY IN NEW ZEALAND

Cérge the revolutionary communication platform aimed at enhancing the guest experience for members of the community with disabilities, launched in New Zealand.

[Read Article](#)



November 2023

IMMERSION THERAPY CLIENT TAKES TO THE POOL AT WATERMARC BANYULE TO LAUNCH THE REVOLUTIONARY SERVICE

Channel 9 News across the country covered the groundbreaking launch of Immersion Therapy at WaterMarc. The segment featured the inspiring story of Fiona, showcasing her transformative experience underwater.

[Read Article](#)



PEOPLE WITH A DISABILITY IN MORETON BAY TO BENEFIT FROM ROLLOUT OF DIGITAL CONCIERGE APP CÉRGE

Digital concierge app Cérge has just taken access and inclusion to new heights across 12 Belgravia Leisure managed leisure venues in the Moreton Bay area.

[Read Article](#)



FUTURE GOLF ANNOUNCES PARTNERSHIP WITH BELGRAVIA LEISURE TO EXPAND ACCESS TO PREMIER COURSES

We have partnered with Future Golf, Australia's largest golf club community. This partnership expands access to our golf courses through the Future Golf offering.

[Read Article](#)



WATER SAFETY MAKES A SPLASH AT KEILOR EAST LEISURE CENTRE WITH THE 2024 VICSWIM SUMMER KIDZ PROGRAM LAUNCH

Keilor East Leisure Centre hosted the launch of the 2024 VICSWIM Summer Kidz Program, marking a significant milestone in our commitment to water safety.

[Read Article](#)

November 2023

MEET OUR DEDICATED TEAM MANAGING ACT'S PREMIER AQUATIC AND LEISURE CENTERS

We are excited to announce the appointment of our dedicated ACT leadership team who will be managing five ACT Government-owned pools including Canberra Olympic Pool, Gungahlin Leisure Centre, Stromlo Leisure Centre, Lakeside Leisure Centre and Dickson Pool.

[Read Article](#)



SWELL OPENS ITS DOORS IN PALMERSTON FOR SCHOOL HOLIDAYS WITH THE PREMIERE OF AUSTRALIA'S FIRST TWO-STORY AQUATIC ADVENTURE COURSE

We're excited to share the excitement from the official grand opening of Palmerston's latest gem, the swimming, wellness, events, leisure and lifestyle precinct featuring Australia's first two-storey aquatic course.

[Read Article](#)





December 2023

CÉRGE WELCOMES ALL IN NATION'S CAPITAL

Cérge has now arrived in the Australian Capital Territory and is in operation at Canberra Olympic Pool, Stromlo Leisure Centre, Lakeside Leisure Centre and Gungahlin Leisure Centre, joining over 60 venues.

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BELGRAVIA LEADERSHIP COLLEGE (BLC) 2023 NURTURING LEADERS IN THE JUNGLE OF GROWTH

In a jungle-themed adventure from December 10th to December 14th, the 2023 Belgravia Leadership College (BLC) welcomed 25 nominated leaders across the Belgravia Group.

[Read Article](#)

BELGRAVIA LEISURE GET CONNECTED 2023 AWARD WINNERS

**Pelican Park
Recreation Centre**
VIC/TAS Venue of the Year

**Caboolture Pool
& Fitness**
QLD/NT Venue of the Year

Whitlam Leisure Centre
NSW Venue of the Year

**Adelaide Hills
Recreation Centre**
SA Venue of the Year

Carramar Golf Course
WA Venue of the Year

**Trust House
Recreation Centre**
NZ Venue of the Year

Mill Park Leisure Centre
Swim School of the Year Award

Elliot Heads Caravan Park
Sustainability Award

Mill Park Leisure Centre
Community Program Award

**Ascot Vale Leisure Centre
& Keilor East Leisure**
Inclusive Project Award

Lawnton Aquatic Centre
Guest First Award

Keilor East Leisure Centre
WHS Award

Swan Hill Leisure Centre
Innovation Award

Whitlam Leisure Centre
Health Club of the Year Award

BL VIC Golf Courses
Belgravia Foundation Award

First Sun Holiday Park
Tourism Destination Venue of the Year

**Adelaide Hills
Recreation Centre**
2023 Belgravia Leisure Venue
of the Year Award



AWARDS AND ACCOLADES

January 2023

GREEN IS THE NEW GOLD AS ALEXIA MORGAN CONTINUES TO KICK SUSTAINABILITY GOALS

Alexia Morgan, Group Manager of Business Improvement at Belgravia Leisure, was awarded a life membership of Aquatics and Recreation Victoria (ARV) for her contribution to the industry.

[Read Article](#)



BELGRAVIA GROUP'S AQUATICS MANAGER WAYNE GOLDSMITH INDUCTED INTO THE INTERNATIONAL SWIMMING HALL OF FAME

The Awards and Recognition Committee of the International Swimming Hall of Fame (ISHOF) has announced Wayne Goldsmith as the recipient of the 2022 Al Schoenfield Media Award for outstanding contributions to the promotion of aquatic sports through journalism.

[Read Article](#)





April 2023

QUEENSLAND AQUATIC CENTRES MAKE A SPLASH WITH SILVER SAFETY STATUS

Nerang Aquatic Centre and Mudgeeraba Aquatic Centre achieved Silver Status in safety within their aquatic operations as part of the Royal Life Saving Society Australia's Platinum Pools Accreditation program.

[Read Article](#)



WATERMARC'S WOMEN'S ONLY SLIDE NIGHTS IS A FINALIST AT THE 2022 VICTORIAN SPORT AWARDS

WaterMarc Banyule's Women's Only Slide Nights ongoing program was selected as a finalist for the Active Recreation Initiative of the Year at the 2022 Victorian Sport Awards (VSAs).

[Read Article](#)



May 2023

SUFFOLK BEACHFRONT HOLIDAY PARK TAKES SILVER AT REVIEW PRO PEOPLE'S CHOICE CARAVAN PARK OF THE YEAR AWARDS

Suffolk Beachfront Holiday Park was awarded silver in the highly acclaimed Review Pro People's Choice Caravan Park of the Year Awards, confirming that this park is indeed the second most popular park in the country when it comes to guest experience.

[Read Article](#)



May 2023

POLICE COMMISSIONER CITATION RIBBON FOR FRANKLIN POOL AND LEISURE'S LISA HIRINI

Venue Manager Lisa Hirini of Franklin Pool and Leisure in New Zealand has been awarded the NZ Police Commissioner's Citation ribbon for her contribution to the March 15, 2019, Mosque attack.

[Read Article](#)



June 2023

'ALL IN' BENDIGO'S GURRI WANYARRA WELLBEING CENTRE RECOGNISED AT PEAK INDUSTRY AWARDS CEREMONY

Gurri Wanyarra Wellbeing Centre received a Commendation Award for Community Based Initiative of the Year as part of the PLA Annual Regional Awards of Excellence at an awards ceremony.

[Read Article](#)



STARS RECOGNISED AT AQUATICS AND RECREATION VICTORIA INDUSTRY AWARDS

The Aquatics and Recreation Victoria (ARV) Industry Awards have reached new heights for Belgravia Leisure with recognition across numerous categories including AUSTSwim Teacher of the Year, Marketing and Communications and Most Valuable Employee.

[Read Article](#)



July 2023

WANDA GRIME AND DI WHITELAW AWARDED NATIONAL KUDOS AT AUSTSWIM AWARDS OF EXCELLENCE

Portland Leisure Aquatic Centre's Wanda Grime and YAWA Aquatic Centre's Di Whitelaw took home National Awards at the 2023 AUSTSWIM Awards of Excellence.

[Read Article](#)



ADELAIDE HILLS RECREATION CENTRE AWARDED THE 2023 BELGRAVIA LEISURE VENUE OF THE YEAR AWARD

Adelaide Hills Recreation Centre took home the most coveted award at the 2023 Get Connected Belgravia Leisure Awards Night.

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IAN THORPE AQUATIC CENTRE MAKES HISTORY AS INAUGURAL WINNER OF ACTIVEXCHANGE SOCIAL VALUE AWARD

Ian Thorpe Aquatic Centre (ITAC) has secured the prestigious Social Value Award, presented by ActiveXchange in collaboration with KPMG Australia.

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September 2023

CERGE PARTNERSHIP WITH BELGRAVIA LEISURE AND BELGRAVIA FOUNDATION SECURES 2023 AUSACTION NATIONAL INNOVATION AWARD

We are thrilled to announce that our partnership with Cerge and Belgravia Foundation has earned the prestigious National Award for Industry Innovation of the Year during the 2023 AUSACTION National Awards.

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STARS OF SWIMCON CHERYL MCLENNAN AND CABOOLTURE POOL AND FITNESS CENTRE SHINE BRIGHT

Cheryl McLennan, our Queensland Aquatic Manager, was acknowledged by receiving the Outstanding Supporters Award at SWIMCON 2023.

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MOUNT BARKER MOUNTAIN POOL ACHIEVES SAFETY EXCELLENCE SECURING 2023 WATCH AROUND WATER AWARD

Mount Barker Mountain Pool has been victorious at the prestigious 2023 Aquatic Conference and Awards. The venue was awarded the Watch Around Water Award.

[Read Article](#)



October 2023

BELGRAVIA LEISURE TRIUMPHS AT THE 2023 ARI NSW AWARDS OF EXCELLENCE

We were honoured to receive widespread recognition in multiple categories, a testament to our team's unwavering commitment to excellence, inclusivity and innovation in the aquatic and recreation sector.

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WAI ARIKI LAUDED WITH HIGHEST HONOUR AT PRESTIGIOUS DESIGN AWARDS

Rotorua's new luxury spa, Wai Ariki Hot Springs & Spa, has been nationally recognised for its eye-catching, innovative design, winning three accolades in this year's Designers Institute Awards.

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FRANKLIN POOL AND LEISURE LIFEGUARDS RECEIVE PRESTIGIOUS AWARDS

Franklin Pool and Leisure's Samantha Larson, Aquatics Coordinator and Taylor Harvey, Senior Lifeguard, have been honoured with prestigious awards for their outstanding efforts and courage.

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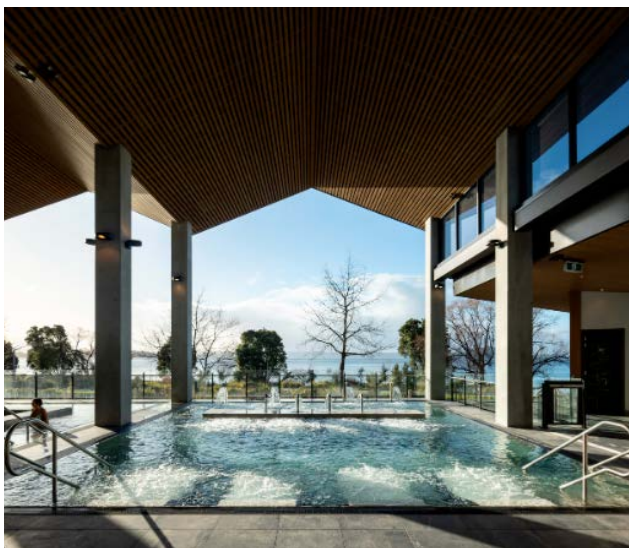


November 2023

WAI ARIKI HOT SPRINGS & SPA NAMED THE **BEST NEW SPA** AT THE 2023 SPA AND WELLNESS AWARDS

Just four months after opening, Rotorua's Wai Ariki Hot Springs and Spa has been crowned the Best New Spa for 2023 at the Spa & Wellness Awards.

[Read Article](#)



NEW ZEALAND'S PREMIER SPA EXPERIENCE **WAI ARIKI HOT SPRINGS AND SPA RECEIVES QUALMARK'S HIGHEST ACCREDITATION**

Wai Ariki Hot Springs and Spa has achieved the highest level of accreditation by Qualmark, New Zealand's official mark of tourism excellence.

[Read Article](#)



December 2023

HEPBURN BATHHOUSE & SPA SECURES BRONZE AT VICTORIAN TOURISM INDUSTRY AWARDS

Hepburn Bathhouse & Spa has won bronze in the Tourism Attractions category at the prestigious Victorian Tourism Industry Awards. Additionally, Hepburn Springs Escape and Hepburn Spa Retreat were named as finalists in the 4-4.5* Accommodation category.

[Read Article](#)



December 2023

WATERMARC ACHIEVES SIXTH CONSECUTIVE PLATINUM POOL ACCREDITATION, DEMONSTRATING COMMITMENT TO AQUATIC SAFETY

WaterMarc have once again shown their commitment to water safety, renewing the prestigious Platinum Pool accreditation from Life Saving Victoria (LSV) for the sixth consecutive year.

[Read Article](#)



GEELONG GOLF CLUB'S JUNIOR TEAMS SHINE BRIGHT IN 2023 CHAMPIONSHIP

Geelong Golf Club's Junior Pennant Season for 2023 has been a great success, with both Junior teams securing first and second placings, taking out the South Western Golf Association Championship.

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