



# Safety Alert—Flood Events

March 2022



THINK BEFORE YOU ACT MAKE SAFE CHOICES LOOK OUT FOR YOURSELF AND OTHERS

## What you need to know:

As you would all be aware, incremental wet weather conditions have been causing severe flooding throughout QLD, with the weather trend migrating into NSW. During a flood event it is essential to:

- Never drive in flood waters.
- Never swim or wade in flood waters.
- Continue to monitor your local media for updated information and advice.
- Evacuate if advised to do so, personal safety is the most important thing!
- For life threatening emergencies, call Triple Zero (000) and for storm and flood related property damage, call the State Emergency Service.



When flood waters recede, the damage left behind can be both devastating and dangerous. Floodwaters can be contaminated and hazards such as gas leaks and electrical hazards may not be obvious. To ensure safety always:

**Avoid Flood Waters:** Standing water hides many hazards, there may be sharp objects under the water or the road could have collapsed.

**Avoid Disaster Areas:** Do not visit disaster areas. Your presence may hamper rescue and emergency operations.

**Be aware of hazard signage:** Road closure and other cautionary signs are put in place for your safety. Pay attention to them!

**Wait for the All Clear:** Do not enter a flood damaged building until you're given the 'All Clear' by authorities. Prioritize the safety of yourself and others above property or physical assets.

## What you need to do:

- Check on the wellbeing of friends, family and loved ones.
- If you are a Belgravia Leader, please check in with impacted team members.
- Log any incidents or injuries in B-Connected to ensure that care is provided to impacted team members.
- Do not enter flooded buildings and take caution when entering impacted facilities once water subsides. Seek guidance from your line manager to commence repair and flood remediation activities—Remember personal safety and the safety of others is a priority!

If you have been impacted by the recent weather events or find the content of the communication distressing, the Belgravia Group has an independent employee assistance program with access to qualified psychologists and counsellors 24/7.

**If you wish to access this support, you can make contact by calling 1300 OUR EAP.**



# EMPLOYEE ASSISTANCE PROGRAM

*Building mental fitness. Together.*

*The Employee Assist Program is your coaching and counselling service providing confidential and short-term support for home and work.*

## CONVERGE INTERNATIONAL

The Converge International Employee Assistance Program (EAP) is there to support you to build the skills you need to adapt to the changing world of work and to thrive in all areas of life.

## OUR SERVICES

The Employee Assist Program is provided independently from Belgravia. When using The Employee Assist Program, you will speak with a qualified, experienced counsellor across a range of issues including:

- Personal and emotional stress
- Relationship or family matters
- Work-related stress
- Sleep concerns
- Nutrition advice
- Financial coaching
- Interpersonal conflict and tension
- Changes in your work environment
- Grief and bereavement
- Career issues
- Mental health concerns
- Personal crisis or trauma

## OUR COUNSELLORS

- Assist you to gain insights to inform decisions and directions
- Support you to develop strategies to drive positive changes in behaviour and lifestyle
- Help you to adapt to change and seize opportunities
- Provide coping strategies when dealing with difficult situations



## EMPLOYEE ASSISTANCE PROGRAM

Belgravia offers an independent Employee Assistance Program

Your Employee Assistance Program is:

**A confidential service**

**Available to all employees**

**Available for up to 4 sessions per issue**

Details of your discussion will not be shared with your manager or your workplace. You can read our Privacy Policy on our website.

## CONTACT US

To make an appointment to speak with a Converge International EAP counsellor:



**1300 OUR EAP**  
(1300 687 327)



Visit [www.convergeinternational.com.au](http://www.convergeinternational.com.au) and click on Contact Us to access our Live Chat service.



Download our **EAP Connect** App and connect with us through the Appointment icon



### More Information

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